

Neighborhood Reports of Student Misconduct

May 13, 2013 through May 11, 2014

Outreach Initiatives and Strategies

- With Neighbors: Postcards, website, E-newsletter, phone calls, group meetings
- With Students: Targeted and strategically timed communications, off-campus living website, off-campus living educational workshops, student organization leadership meetings, follow-up meetings
- With Landlords and Others: Increased Direct communication, collaboration on intervention, apartment community visits
- With District agencies (MPD, DCRA, DPW, Mayor's office): Collaborative efforts lead to more effective and efficient response and resolution

Complaint Management Flow Chart

Incident Occurs

Neighbor Reports to AU
Dean of Students or Public Safety

AU Dean of Students Office
Identifies Students

AU Students

- Call is placed to Reporting Party if known
- Call is placed to Landlord or Property Manager, for assistance in intervention
- Dean of Students Office meets w/students
- Follow-up contact is made with Reporting Party if known

Fraternity/Sorority

Coordinator of Fraternity and Sorority Life engages the following people to assist in addressing the complaint:

- Chapter Leaders
- Students Involved
- Chapter Advisor
- National Organization

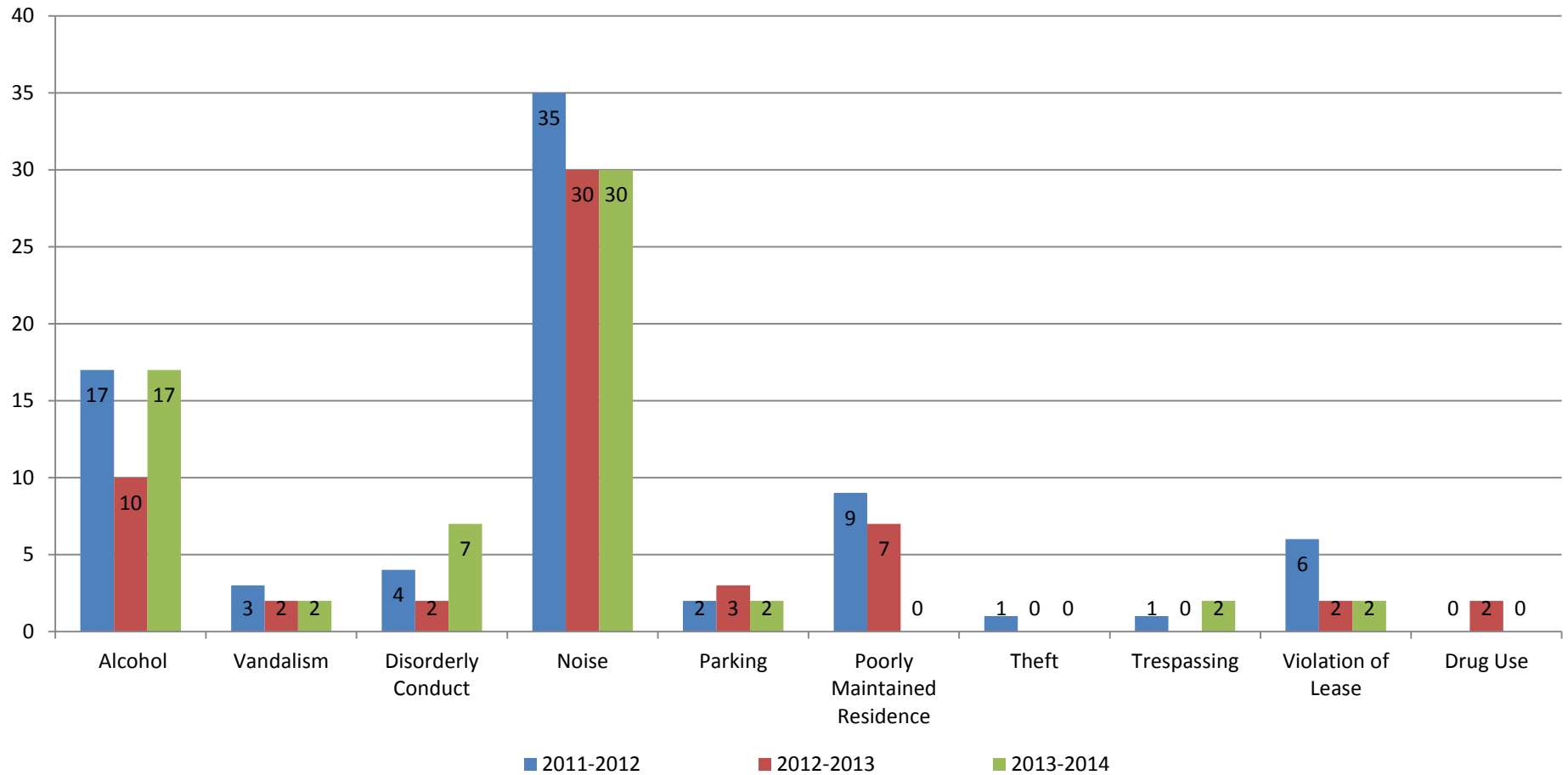
Students Athletes

- Assistant Athletic Director engages coach to assist in addressing the complaint:
- Coach meets with individuals and/or team

Neighborhood Reports Received 2011-2014

	2011 – 12	2012 – 13	2013-14
Reports Received	46	44	35
Problem Addresses Reported	32	28	21
Single Family Homes	22	16	17
Apartment Buildings	10	12	4
Public Street Activity	6	4	1
Addresses with >1 Report	6	4	7
Complainants	30	20	27
Anonymous Callers	2	5	5
Direct Call to AU Public Safety	16	17	14
Direct call to MPD	n/a	9	12

Neighborhood Reports by Type 2011- 2014



**Student Conduct Referrals and Sanctions Issued
2011 - 2014**

Referrals	2011 – 12	2012 - 13	2013 - 14
Individual Students	19	7	4
Student Organizations	4	1	5
Sanctions			
Censures Issued	17	7	9
Disciplinary Probation	2	1	0
Other Sanctions	18	9	6

Note: More than one sanction may be assigned per case.

Reporting Options

- <http://www.american.edu/ocl/dos>
- AU Public Safety: 202-885-2527
(available 24/7)
- dos@american.edu
- Office of the Dean of Students: 202-885-3300
(available during regular business hours)