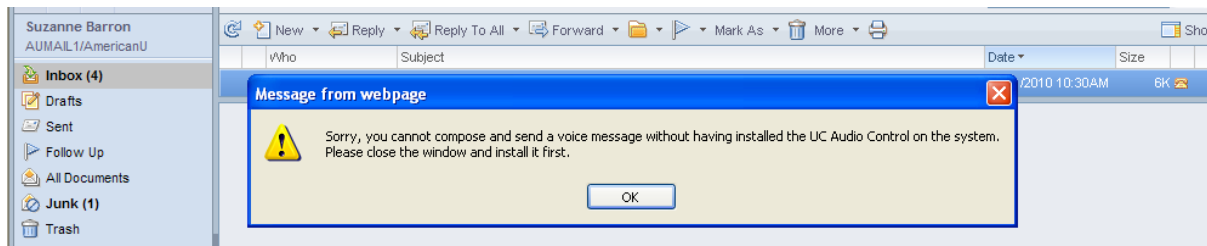


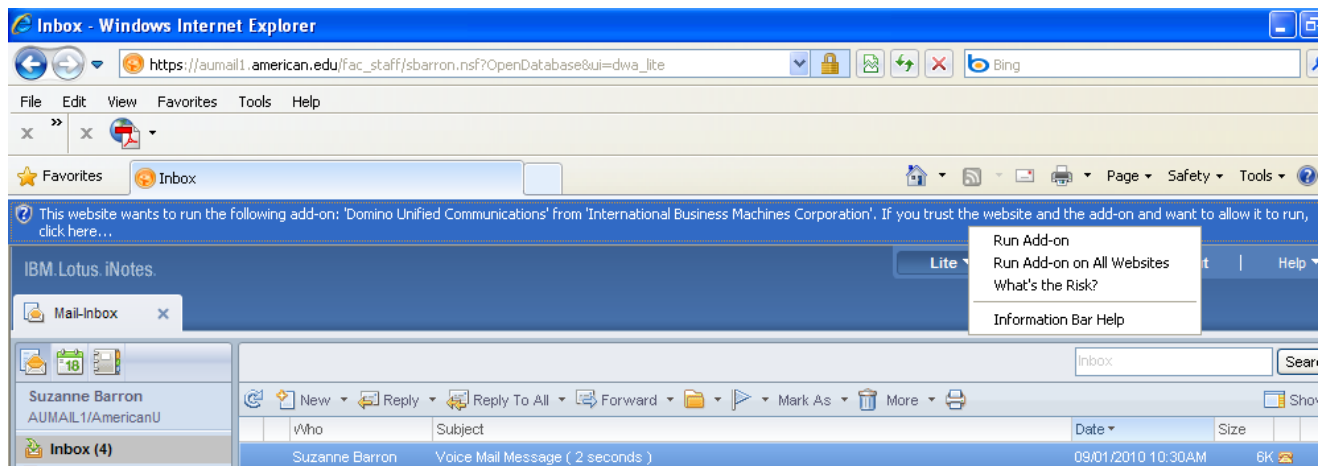


Lotus Notes WebMail Interface

- Voice messages may be accessed in Lotus Notes **iNotes**, which is the webmail version of Lotus Notes Client.
- Currently, the Avaya player is only available in the Internet Explorer browser.
- Users who utilize **Firefox** or **Chrome** as their primary WebMail interface can receive their voice messages as a **.WAV** file attachment. Users must contact the OIT Help Desk to request this option. **NOTE:** If you receive voice messages as **.WAV** attachments, you will also receive these messages as **.WAV** attachments in Lotus Notes client; you no longer can listen to messages through the Avaya player.
- To install the Avaya player, open Internet Explorer and click on an e-mail containing a voice message. The following installation message will be displayed:



- Click **OK**. Then, click within the **yellow Add-on installation bar** and select **RUN ADD-ON**.





- Next, click the **RUN** button to begin the installation process.



- Upon completion of the player installation process, the voice message can be heard through the Avaya player within the email message.

