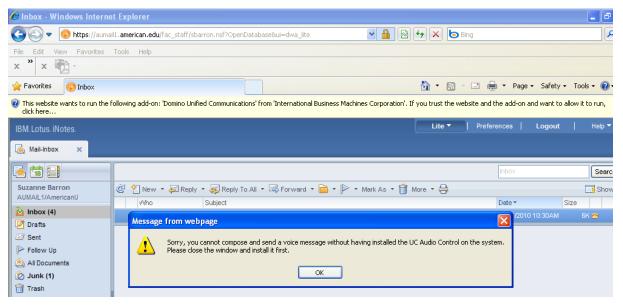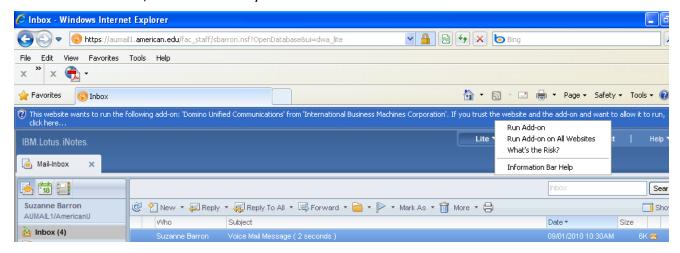# Lotus Notes WebMail Interface

- Voice messages may be accessed in Lotus Notes iNotes, which is the webmail version of Lotus Notes Client.

- Currently, the Avaya player is only available in the Internet Explorer browser.

- Users who utilize Firefox or Chrome as their primary WebMail interface will receive their voice messages as a .WAV file attachment. Users must contact the OIT Help Desk to request this option.

- To install the Avaya player, open Internet Explorer and click on an e-mail containing a voice message. The following installation message will be displayed:

- Click **OK**. Then, click within the yellow Add-on installation bar and select **RUN ADD-ON**.

- Next, click the **RUN** button to begin the installation process.

- Upon completion of the player installation process, the voice message can be heard through the Avaya player within the email message.