Orientation, Transition, and Retention

4400 Massachusetts Avenue NW
Washington, DC 20016-8168

“I stepped on the campus and felt ‘wow,’ this is the right place for me.”
GREG ‘18

“Orientation solidified my decision to come to AU. I met with my advisor and it provided all the help that I needed.”
JOY ‘16

“I was so nervous about coming to college. When I came to Eagle Summit, I saw that everyone was in the same boat and that there were people there to help you. Eagle Summit was a game changer.”
ELLIE ‘18

“Orientation was when I got the sense of what the AU community is and what it stands for.”
MARY MARGARET ‘18
VISIT OUR WEBSITE

GO TO AMERICAN.EDU/ORIENTATION FOR THE FOLLOWING HELPFUL INFORMATION:

A LISTING OF EAGLE SUMMIT SESSIONS FOR BOTH STUDENTS AND FAMILIES

DIRECTIONS TO CAMPUS

A LIST OF WHAT TO BRING WITH YOU

FREQUENTLY ASKED QUESTIONS

AUGUST ARRIVAL INFORMATION FOR NEW STUDENTS

BY USING ENVIRONMENTALLY FRIENDLY PAPER FOR THIS FOLDER, AMERICAN UNIVERSITY SAVED THE FOLLOWING RESOURCES:

1,862 GALLONS OF WASTEWATER FLOWS SAVED

210 POUNDS OF SOLID WASTE NOT GENERATED

BY USING ENVIRONMENTALLY FRIENDLY PAPER

NEW STUDENT ORIENTATION IS GREEN

You may be wondering why this brochure is in the shape of a folder. The answer is simple: we have challenged ourselves to reduce our carbon footprint.

This folder is a creative way to reuse a brochure that might normally end up in a wastebasket or in a recycling bin after just one use. Please reuse this brochure by bringing it with you to Eagle Summit. We recommend that you use it to collect all of your important AU information. By making simple changes like this, we can save more than half a ton of paper this year alone. Help us do our part to reduce, reuse, and recycle.

EAGLE SUMMIT
TRANSFER ORIENTATION

Please note that participating in one of these programs may be mandated by your school. More information, including arrival and departure times, overnight accommodations, and early arrival opportunities, is available at american.edu/orientation.

TWO-DAY PROGRAM
JULY 7-8
JULY 11-12

One Day Program
AUGUST 23

This option is designed for transfer students who are looking for the nuts and bolts of AU academic programs, and our many services and resources. Orientation is a great chance to become familiar with our campus and to meet other new AU students.

If you have already activated your myAU.american.edu portal account, simply log in using your user name and password and click on the links in the following order:

Login to your New Student, then New Transfer Student Checklist, and then Register for Eagle Summit Transfer Orientations.

If you have trouble activating your account or logging on to the portal, call the Help Line at 202-885-2750. A Help Desk staff member can also assist you if you have forgotten your password.

AU is committed to the success of all our students. If you have any questions, please contact us at orientation@american.edu.

INFORMATION FOR PARENTS AND FAMILY MEMBERS

We know that your student’s successful transition is important to you and that you have your own questions and concerns. We have created a parent and family orientation to answer all of your lingering questions. You will have the opportunity to meet with university administrators and learn about AU’s academic programs and our many services and resources. Orientation is a great chance to become familiar with our campus and to meet other new AU parents.

By the time orientation is over, you will feel much more comfortable leaving your student to begin his or her academic career at AU. As one parent put it, “Orientation was first-class! Thanks for making us feel welcome. AU is definitely the place to be.”

Your AU ID Card

You can submit your own electronic photo for your student ID card using the New Transfer Student Checklist on the myAU@American.edu portal. To have your ID card ready at your transfer orientation session, we must receive your photo one week prior to your program.

Send your photo by logging on to the myAU@American.edu portal, clicking on EAGLE AU and then ID Card Information, and following the instructions. If you do not submit your photo before your transfer orientation, we encourage you to do so as soon as possible. Submitting your photo electronically will save you the time and inconvenience of standing in line to get your picture taken on campus.

Requests for refunds are handled on a case-by-case basis, and cancellations or changes made after the registration deadline will not be entitled to a refund.

INFORMATION FOR TRANSFER STUDENTS

You will receive information, please contact the advising office of the school or college that houses your intended major. Return registration materials as directed as quickly as possible to facilitate course registration. It is important to create an academic plan with your advisor. He or she will help you identify your interests and goals, review the transfer credits you have been awarded, and register for your first-semester classes.

Note that you will not register for classes during orientation. Your advisor will review your proposed courses for fall 2016 and, if appropriate, clear you to register. You will then sign up for your courses using the online Student Planning System. During the Academic Advising session at orientation, an advisor will confirm your course registration and give you a final copy of your class schedule.

ChANGES AND CANCELLATIONS

You, as the student registering for courses, may make changes by sending an email with your request to orientation@american.edu. Once we have processed the change to your registration, we will send an email confirmation to your AU email address along with information about payment adjustments. Any changes must be received at least five business days before the start of the program for which you have been confirmed.

Requests for refunds are handled on a case-by-case basis, and cancellations or changes made after the registration deadline will not be entitled to a refund.

CLASS REGISTRATION

Your AU school or college will mail or email information about registering for classes and completing other important tasks. If you do not receive information, please contact the advising office of the school or college that houses your intended major. Return registration materials as directed as quickly as possible to facilitate course registration. It is important to create an academic plan with your advisor. He or she will help you identify your interests and goals, review the transfer credits you have been awarded, and register for your first-semester classes.

Note that you will not register for classes during orientation. Your advisor will review your proposed courses for fall 2016 and, if appropriate, clear you to register. You will then sign up for your courses using the online Student Planning System. During the Academic Advising session at orientation, an advisor will confirm your course registration and give you a final copy of your class schedule.

PLACEMENTS EXAMS

All new students are required to take an online math placement exam. The results determine course placement in mathematics, so students will need their placement scores to register for any math classes. Over the summer, you will receive notice from your academic advisor to complete the math placement exam and begin course registration shortly thereafter. To access the exam and obtain more information, please visit american.edu/prove/math placement.

Students who plan to take an advanced (beyond 100-level) foreign language course (French, German, Russian, or Spanish) during their first semester should take the foreign language placement exam prior to participating in orientation. This computerized exam is timed but usually takes about 20 minutes.

You can access the language placement exam at american.edu/eagleplacement.cfm. Follow the instructions to complete the exam, and then either send an email with your advisor to complete the exam, and then either send an email with your advisor to

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PHOTOGRAPHY

The photographs in this brochure were taken by DF Imagery. For more information about this program, please contact ISSS at orientation@american.edu.