A Parent’s Survival Guide to Life on Campus

Chris Moody, Executive Director
Housing and Dining Programs

Tuesday, October 26, 2010
Our Map
HOME

They live with mom, dad or other parental units. Maybe some brothers, sisters, pets, etc.

HERE
HOME

They live with mom, dad or other parental units. Maybe some brothers, sisters, pets, etc.

HERE

They live with hundreds of complete strangers.
HOME

They share a bedroom with a brother or sister... or nobody.

HERE
HOME

They share a bedroom with a brother or sister... or nobody.

HERE

They share a bedroom with someone they’ve never met... Maybe even two.
Parent does the laundry. Parent provides food. Parent decides curfew. Parent holds them accountable when they “mess up.”
Parent does the laundry. Parent provides food. Parent decides curfew. Parent holds them accountable when they "mess up."

It’s all up to... Them.
Parents... Are YOU ready?
HOME

Parents...
Are YOU ready?

HERE

Are your students ready?
YES...and we're here to help!
YES...and we’re here to help!

Resident Directors
YES...and we’re here to help!

Resident Directors
Resident Assistants
YES...and we're here to help!

Resident Directors
Resident Assistants
Desk Receptionists
YES...and we’re here to help!

Resident Directors
Resident Assistants
Desk Receptionists
RMCs
YES...and we’re here to help!

Resident Directors
Resident Assistants
Desk Receptionists
RMCs
Main Office Staff

Tuesday, October 26, 2010
Our Map

Myths and truths
Is housing guaranteed for four years?
Myth #1

Is housing guaranteed for four years?
North Campus is quiet and boring vs. South Campus is a 24-7 wild party
Myth #2

North Campus is quiet and boring vs. South Campus is a 24-7 wild party
Roommate matching questionnaires predict roommate compatibility?
Myth #3

Roommate matching questionnaires predict roommate compatibility?
The Truths about Roommates
The Truths about Roommates

Your students were the first to use the Residence roommate matching and room selection system
The Truths about Roommates

✦ Your students were the first to use the Residence roommate matching and room selection system

✦ Room changes are not permitted for the first two weeks of classes.
The Truths about Roommates

✦ Your students were the first to use the Residence roommate matching and room selection system

✦ Room changes are not permitted for the first two weeks of classes.

✦ All new students will be required to complete a Roommate Agreement.
Students who live in triple rooms are less successful academically?
Myth #4

Students who live in triple rooms are less successful academically?
The Truths about Temporary Triples

Tuesday, October 26, 2010
The Truths about Temporary Triples

Why?

Demand for university housing has increased dramatically over the past five years.

AU’s campus housing return rate has risen by more than 8% in the last two years on top of an additional 5+% increase in the overall University retention rate.
The Truths about Temporary Triples
The Truths about Temporary Triples

Who?
Temporary triples are formed based on the date of paid deposit.

There is no magic date when temporary tripling began.

Individual programs and preferences matter.
The Truths about Temporary Triples
The Truths about Temporary Triples

**When?**

We will begin de-tripling as quickly as we can.

Clark Hall will open on September 8th as an opportunity for 50+ rooms to de-triple.

Most temporary triples are de-tripled at the end of the 1st semester.

After fall, students will only be assigned to triple rooms by choice.
Our Map

What not to pack
What NOT to Pack...

Candles or Incense
What NOT to Pack...

Candles or Incense

Halogens
What NOT to Pack...

- Candles or Incense
- Halogens
- Microwaves

A Micro-Fridge is approved if leased through AU’s vendor.
What NOT to Pack...

- Candles or Incense
- Halogens
- Microwaves
- Room Phones
What NOT to Pack...

- Candles or Incense
- Halogens
- Microwaves
- Room Phones
- Guns, knives, fireworks...
What NOT to Pack...

- Candles or Incense
- Halogens
- Microwaves
- Room Phones
- Guns, knives, fireworks...
- Pets
What NOT to Pack...

- Candles or Incense
- Halogens
- Microwaves
- Room Phones
- Guns, knives, fireworks...
- Pets
- Alcohol and illegal drugs
Our Map

Residential programs
Special Services & Features

For A Great Experience...

Living Learning Communities
Special Services & Features
For A Great Experience...

American University
Residence Hall Association
http://www.aurha.org

Tuesday, October 26, 2010
Special Services & Features
For A Great Experience...

Faculty in Residence

Dr. John Richardson  
SIS and

Prof. Wendell Cochran  
SOC

Dr. Joe Campbell  
SOC

dormgrandpop.blogspot.com
Special Services & Features
For A Great Experience...

USA Today Readership Program

USA TODAY
usatodatoday.com
Special Services & Features
For A Great Experience...

The Perch

coffeehouse... hangout... and more...
Special Services & Features
For A Great Experience...

Fitness Centers
Special Services & Features
For A Great Experience...

Computer Clusters
Bed Loft

*Students in Temporary Triples should not rent a loft for the fall!*
Special Services & Features

For your Convenience...

E-Suds Laundry
Special Services & Features
For your Convenience...

Student Advantage Membership
Special Services & Features
For your Convenience...

UPS Summer Storage Program
Our Map

Campus dining and meal plans
Bon Appetit is American University’s food service provider.
Dining Services...

- Farm to Fork
- Personal Dietary Needs
- “Ask Terri”
- Favorites From Home
- Special Theme Dinners

Bon Appetit
Resident students MUST have a meal plan for the first two years:
1st year students can choose from the 150 Block, 200 Block or the Super Plan.
2nd year students can choose from any of the meal plans.
Meal Blocks...
Use it or lose it!

EagleBucks...
Carry with you until you leave AU!
What are EagleBucks?

**Stored Value Account**
Similar to a debit card but with controlled locations and amounts

**On Campus Use**
All dining and retail outlets, laundry, textbooks, vending machines, Student Activities, Student Health Center, printing and photocopies, etc,

**Off Campus Use**
Over 25 vendors in the local AU community including:
Pizza, delivery, hair & nail services, Whole Foods, CVS pharmacy, etc

[www.eaglebucks.com](http://www.eaglebucks.com)
Add funds in real time, add funds as a guest, check your EagleBucks transactions, or request a monthly email statement!
Welcome to the New Community Site!

Welcome to the new Eagle Buck$ Community Website. Here you can check your balance, deposit funds, view your transaction history and even suspend your card in case it has been lost or stolen.

To get started, simply follow the login instructions.

Login Instructions

Username: This is your AU Mail/My.American.Edu Web Portal Username.

Password: This is the password for your AU Mail/My.American.Edu Web Portal Password.

Guests such as parents, can make deposits to a cardholder's Eagle Buck$ Account using the Guest Deposit Module in the lower right corner of this page.

Lost or Stolen Card?

If you lost or had your card stolen, you can freeze your account by logging in and clicking on "Report a Lost or Stolen Card" under the "My Accounts" tab. Freeze your card as soon as possible to safeguard your EagleBuck$.

Make A Guest Deposit

The Guest Deposit module allows parents or guests to deposit money into an EagleBuck$ account. Those wishing to make a deposit will need to specify the following information below:

First Name
Last Name
Student ID

Note: Please enter the seven digit student ID (ex: 1234567).
Important Dates and Deadlines

- **August 14**: Halls Open at 9:00am
- **August 15**: Meal Plans Start at Dinner
- **August 23**: First Day of Class
- **September 7**: Meal Plan Change
A Parent’s “Behind the Scenes” Checklist

During August Move-In
- Unload at the residence hall curb, then move to the Nebraska Avenue Parking Lot
- Bring hand carts, bottled water and a great attitude :-)
- Meet your student’s Resident Director and Resident Assistant
- Get the phone number for your student’s residence hall front desk
- Add EagleBucks with your credit card beginning in August at www.eaglebucks.com
- Add EagleBucks in person at our office with cash, check or credit card...we’ll be open:
  - Monday to Thursday 8am - 7pm
  - Saturday and Sunday 9am - 5pm
- Encourage your student to attend the mandatory RA floor meeting and Welcome Week activities

During the Fall Semester
- Send lots of mail - getting mail from home is something that means a lot!
- Encourage your student to attend the “Involvement Fair” to join a club
- Ask your student if they need to change their meal plan by September 7th
- Consider attending Family Weekend (mid-October)
- Make plans for transportation away from campus over Winter Break
  (Halls will close at 12 noon on December 15th)
- Once de-tripled, order any vendor services needed for the new room
- Select a new meal plan for the Spring 2011 semester

Begin Planning for the Spring Semester (classes will begin on January 10th)
- When does your student need to return to campus? Residence halls will open on January 2nd at 9am
- Ask your student if they need to change their meal plan by January 24th
- Add EagleBucks with your credit card at www.eaglebucks.com for the new semester
- Ask your student about housing for 2011-2012 school year (process begins February 1st)
- Plan for spring move-out of the residence halls (exams end May 4th; Halls close on May 5th)
Closing & Questions

Housing & Dining Programs
First Floor, Anderson Hall
202-885-3370
housinganddiningprograms@american.edu
www.american.edu/housing