

About Washington, D.C.

Your student has chosen a great city to live in. The seat of the U.S. government, Washington is among the world's most culturally rich cities. Museums, theatres, restaurants, parks, and outdoor festivals are just a few of the attractions you'll find when you visit the nation's capital.

GETTING AROUND

Washington is home to an award-winning subway system. The Metrorail system has five lines, denoted by color, and serves most of the D.C. metropolitan area. The Tenleytown-AU stop (on the Red Line) is located less than a mile from campus (a 15- to 20-minute walk) and is easily accessible via the university shuttle. Metrobus, the city bus system, also serves American University with several routes.

For specific information about schedules, fares, and stops for rail and bus, call Metro at 202-637-7000 or visit www.wmata.com.

DIRECTIONS TO AU

By Car

From northeast of Washington (New York, Philadelphia, Baltimore): Follow I-95 south to I-495 (Capital Beltway). Take I-495 west toward Silver Spring. (See "From I-495").

From northwest of Washington (western Pennsylvania, western Maryland): Follow I-270 south. Where I-270 divides, bear right toward Washington and northern Virginia. Merge with I-495 (Capital Beltway). (See "From I-495").

From south or west of Washington (northern Virginia, Norfolk, Richmond, Charlottesville): Follow I-95 north or I-66 east to I-495 (Capital Beltway). Take I-495 north toward Baltimore. (See "From I-495").

From I-495 (Capital Beltway): Take exit 39 and follow signs for River Road (Maryland Route 190) east toward Washington. Drive east on River Road to the fifth traffic light. Turn right on Goldsboro Road (Maryland Route 614). At the first light, turn left on Massachusetts Avenue (Maryland Route 396). Follow Massachusetts Avenue for about two miles and proceed around the first traffic circle (Westmoreland Circle). Continue for one mile on Massachusetts Avenue to the next traffic circle (Ward Circle). Take the first right off Ward Circle on Nebraska Avenue. The campus is on the right.

BY PLANE

Washington's Reagan National Airport, most convenient to AU, is approximately 30 minutes by cab to campus during rush hour. Washington Metro trains run regularly from Reagan National Airport to downtown Washington on the Yellow and Blue lines. To get to AU, transfer to the Red Line. Dulles International Airport is about 45 minutes from campus, and Baltimore-Washington International Airport one hour.

All three airports offer shuttle service to major hotels and other central locales in downtown Washington. Shuttle services may charge about \$15 and up per person (one way), depending on the number in your party.

Selected Offices and Services

For a complete list, visit www.american.edu/offices.cfm.

Dean of Students

Butler Pavilion 408
202-885-3300
dos@american.edu
www.american.edu/ocldos

The Office of the Dean of Students advocates for student interests and assists with individual concerns. It publishes *Eagle News*, a monthly electronic newsletter for parents of first-year students, leads the campus's alcohol and drug prevention program, offers educational programming on such critical issues as sexual assault awareness, and oversees the Wellness Center, which offers health education programs to encourage healthy lifestyles.

Academic Support Center

Mary Graydon Center 243
202-885-3360
www.american.edu/ocllasc

Writing skills, reading strategies, note taking, time management, study tips, and exam techniques are among the areas of instruction offered by the Academic Support Center (ASC). The ASC also provides services for students with learning disabilities

and ADHD, including assistance in arranging accommodations. Other services include one-on-one support, peer tutor referrals, group tutoring sessions, workshops, and study skills materials.

Athletics and Recreation

Sports Center
202-885-3000
www.aueagles.com

Recreational Sports and Fitness, part of the Department of Athletics and Recreation, offers fitness and wellness programs, including exercise classes, fitness assessments, and personal training; intramurals; and club sports. Intramural programs include team, dual, and individual sports, as well as special events.

AU Central

Asbury 201
202-885-8000
www.american.edu/aucentral

AU Central, a new one-stop office opened in July 2010, functions as a "front desk," where students can get assistance with issues related to billing, student accounts and financial aid, and registration. Specific questions may be

directed to the registrar, financial aid, or student accounts offices; see individual listings in this guide for contact information.

Career Center

Butler Pavilion, Fifth Floor
202-885-1804
www.american.edu/careercenter

Consistently ranked among the top 20 best career services by the *Princeton Review*, the American University Career Center offers career, internship, graduate school, and merit awards counseling; self-assessment tools; networking, résumé, cover letter, and interview coaching; a career resource library; online internship and job listings; and events and workshops.

Center for Community Engagement and Service

Mary Graydon Center 273
202-885-SERV (7378)
www.american.edu/ocllvolunteer

AU's Community Service Center connects students to volunteer and service-learning opportunities in the greater Washington

metro area. Programs include the Freshman Service Experience (FSE), DC Reads tutoring, Community Service Learning Program (CSLP), Eagle Endowment for Public and Community Service, Alternative Breaks, and one-day service events.

Counseling Center

Mary Graydon Center 214
202-885-3500
www.american.edu/oclcounseling

The Counseling Center provides consultation, individual and group counseling, self-help resources, and referrals for off-campus mental health care. It also sponsors workshops on such topics as depression, stress and anxiety, relationship issues, culture shock, eating disorders and body-image concerns, and alcohol and drug use.

Disability Support Services

Mary Graydon Center 206
202-885-3315
www.american.edu/ocldss

Disability Support Services ensures that individuals with

physical, medical, sensory, or psychological disabilities have an equal opportunity to participate in academic programs and campus activities. The office also provides consultation and training for faculty, staff, and students.

Financial Aid

Asbury 201
202-885-8000
www.american.edu/aucentral

Financial Aid awards grants, loans, scholarships, and work-study funds from a combination of federal, state, and institutional sources. Deadlines for filing the Free Application for Federal Student Aid (FAFSA) and other required materials are posted on the Web site.

Gay, Lesbian, Bisexual, Transgender, and Ally Resource Center

Mary Graydon Center 201
202-885-3347
www.american.edu/ocllgbta

The GLBTA Resource Center works to strengthen and sustain an inclusive campus community by providing support, educational resources, and advocacy. We envision an AU where people of all sexual orientations and gender identities are understood, appreciated, and included in the community, and where equitable

treatment and outcomes prevail. Along with a well-stocked library, the center presents events, speakers, and educational training sessions.

Housing and Dining Programs

Anderson Hall
202-885-3370
www.american.edu/ocllhousing

Housing and Dining Programs is responsible for daily operations in the residence halls and university apartments, as well as management of the professional and student staff, the EagleBucks program, student meal plans, and ID cards.

International Student and Scholar Services

Butler Pavilion 410
202-885-3340 or -3350
www.american.edu/oclliss

International Student and Scholar Services (ISSS) staff advise and provide specialized immigration support services for international students and exchange visitors. They also coordinate international student orientation and cross-cultural programs for the campus community. ISSS administers the F-1 Nonimmigrant Academic and Language Student Programs and the J-1 Exchange Visitors Program.

Kay Spiritual Life Center

202-885-3320
www.american.edu/ocllkay

At the Kay Spiritual Life Center, religious leaders of different faiths are available for prayer and worship, as well as for counseling and guidance. The center also schedules programs that explore the moral and ethical dimensions of social, economic, and political issues affecting the nation and the world.

Multicultural Affairs

Mary Graydon Center 204
202-885-3651
www.american.edu/ocllma

Multicultural Affairs supports AU's commitment to inclusion and diversity by serving as a resource center and liaison for multicultural and first-generation students. The department's programs address such identity-related issues as heritage, religious belief and practice, socioeconomic status, and sexual orientation and expression. Multicultural Affairs collaborates with campus partners to enhance students' academic and personal growth by encouraging self-awareness, scholarly research, and a lifelong commitment to learning and service.

New Student Programs

Butler Pavilion 407
202-885-3303
www.american.edu/ocllsummit

New Student Programs (NSP) caters to the interests of first-year and transfer students. For incoming freshmen who cannot attend the summer orientation, NSP joins with International Student and Scholar Services to organize a special fall orientation. NSP also coordinates Welcome Weeks and All-American Weekend.

Office of the Registrar

4200 Wisconsin Ave., NW
202-885-2200
www.american.edu/provost/registrar

The Office of the Registrar manages academic administration, including registration, reporting grades, student-teacher evaluations, transcripts, degree audits, and classroom scheduling. (Most of these services are available online at my.american.edu, along with information on academic regulations, class schedules, and more.) Individual program requirements are described in the university catalog. All official records are confidential; in accordance with

federal privacy regulations, students may grant access to their academic and financial information.

Public Safety

Public Safety Building
202-885-2527 (*nonemergency*)
202-885-3636 (*emergency*)
www.american.edu/finance/publicsafety

University police are commissioned law enforcement officers of the District of Columbia. On duty 24 hours a day, they have full investigative and arrest authority on campus. Officers respond to all reported emergencies—crime, fire, medical, or other—and coordinate with D.C. fire and police departments. They regularly patrol campus grounds and buildings and maintain close contact with residence hall staff to ensure student privacy and security. Students may request a campus escort by contacting Public Safety.

Student Accounts

Asbury 300
202-885-3541
www.american.edu/finance/studentaccounts

Most financial transactions between students and the university are billed through

Student Accounts. Students (and parents with access to the portal) can view these at my.american.edu. Returned checks, delinquent accounts, and financial stops are handled by Credit and Collections. E-check payments may be made via the Web portal. Personal checks should be mailed to: Student Accounts, American University, P.O. Box 17539, Baltimore, MD 21297-1539.

Student Activities

Mary Graydon Center 271
202-885-3390
www.american.edu/ocllactivities

Student Activities staff advise members of the student government, Greek organizations, student media groups, honor societies, and more than 180 recognized student clubs.

Student Conduct and Conflict Resolution Services

Butler Pavilion 408
202-885-3328
www.american.edu/ocllsccrs

Student Conduct and Conflict Resolution Services oversees the student judicial system, which adjudicates violations of the Student Conduct Code through disciplinary conferences and hearings before the Conduct Council. American University

Mediation Services (AUMS) is a volunteer-supported program that helps to resolve interpersonal, intergroup, and organizational conflicts. AUMS offers free and confidential alternative dispute resolution services, such as mediation and mediation training, to facilitate communication and foster understanding and respect across campus.

Student Health Center

McCabe Hall
202-885-3380
www.american.edu/ocllhealthcenter

The Student Health Center staff provides outpatient medical care, including treatment of minor emergencies, acute illness, routine gynecological exams, immunizations, and allergy injections. Confidential screenings and limited psychiatric services are also available. Professional and peer health educators offer programs to teach students how to achieve and maintain a healthy lifestyle. The center coordinates the Student Health Insurance Plan and the Tuition Refund Insurance Plan and oversees compliance with D.C. immunization requirements. Appointments and immunization data entry are available online.

University Library

Bender Library
202-885-3232
www.library.american.edu

The university library enables student success through its services, instructional programs, and collections of more than one million books (in print or in online primary source collections), over 20,000 e-books, 45,000 online serial subscriptions, over 250 electronic databases containing thousands of online journals, and more than 50,000 music and media items. Library services, collections, and study facilities are located in Bender Library, the Music Library in the Katzen Arts Center, and the Anderson Computing Complex. AU students also have access to more than 7 million items through the Washington Research Library Consortium.

By using environmentally friendly paper for this poster, American University saved the following resources:

2,039 gallons wastewater flow saved
3,400,000 BTUs energy not consumed
226 pounds solid waste not generated
444 pounds net greenhouse gases prevented
Source: environmentaldefense.org

