

AMERICAN UNIVERSITY CONFLICT RESOLUTION SERVICES

**Fall 2009 Semester Basic Mediation Training:
October 9-11, 2009**

Mediation Training Application

Program Overview

American University Conflict Mediation Services provides alternative dispute resolution services to the AU community. It is a volunteer supported university program that helps members of the campus community to resolve interpersonal, inter-group, and organizational conflicts. Mediation-related services are available to all students, staff, and faculty free of charge.

Mediation is a voluntary, confidential process in which an impartial third party assists individuals in finding a mutually acceptable solution to their problems. Conflicts are resolved without legal and/or judicial intervention. Some conflict is natural, choosing to respect others while working towards a peaceful resolution is the key to a successful outcome.

All Conflict Mediation Services mediators are trained and experienced in mediation and other forms of alternative dispute resolution (ADR). We use a co-mediation model with two mediators assigned to each case.

Please complete and submit your application no later than 5:00 p.m. on Monday, September 25, 2009 in 409 Butler Pavilion, or faxed to 202-885-1594 (phone 202-885-1313); or email – conflictresolution@american.edu. The 20 hour training will provide prospective mediators experience in mediation through instruction in the theory of conflict resolution and the policies and practices of our office. Trainees will also participate in extensive role-plays and exercises. **The training will be held Friday, Saturday, and Sunday, October 9, 10, and 11, 2009 (Friday: 5:00 – 9:00 PM, Saturday and Sunday: 9:00 AM – 5:00 PM).**

After successfully completing the training you may be eligible to participate as a mediator for the Conflict Resolution program.

NB: This training is a prerequisite to participate as a mediator for AU's Conflict Resolution Services. This does not constitute 'certification' for off campus mediation. Contact Student Conduct and Conflict Resolution Services for more details.

(Please see reverse side for application form)

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Application for Volunteer Mediation Training Fall 2008

Part I. Personal Information

Name: _____

Department/School: _____

Address: _____

Phone: _____ AU ID Number: _____

E-mail: _____

How did you learn about this opportunity? Please circle all that apply.

AU Today Student Involvement Fair Conflict Resolution staff member Facebook

From a current mediator From a class visit Student Conflict website

Other (Please specify): _____

Please circle: Undergraduate Graduate Law School Staff Faculty

Related Courses/Work: _____

Related Experience: _____

Previous Mediation Training: _____

If accepted, when are you available to mediate? _____

Part II. Questions

Please answer **two** of the questions below. Both answers together should not exceed two typewritten double-spaced pages.

1. Why do you want to be a mediator for Conflict Resolution? How will being a mediator benefit you and how will you be able to help others?
2. Explain what mediation means to you. How do you view the role of the mediator?
3. How do you approach interpersonal conflict? How do you help others to resolve their disputes?