JENNIFER M. OETZEL

American University, Kogod School of Business 4400 Massachusetts Avenue, N.W., Washington, D.C. 20016 Email: oetzelj@american.edu

ACADEMIC BACKGROUND:

Ph.D. Business Strategy, May 2002

University of North Carolina at Chapel Hill

Minor Concentration: International political economy

M.S.C.R.P. Community and Regional Planning (focus: economic development), 1995

University of Texas at Austin

Thesis: The Tunisia/United States Agency for International Development (USAID) Technology Transfer Project: Nontraditional Success Measures. Research undertaken for the thesis was awarded the Wolf E. Jessen Endowed Presidential Scholarship for "high merit." April 1995.

B.A. Economics, 1991 Minor: Spanish

University of Texas at Austin Studied abroad in Sevilla, Spain during my junior year.

PROFESSIONAL EXPERIENCE:

American University, Kogod School of Business

Associate Professor, International Business Department, June 2008-present

- Kogod International Business Professorship, Sept. 1, 2012 August 31, 2015
- Kogod School of Business Faculty Award for Outstanding Research, Awarded 2014
- Kogod School of Business Faculty Award for Outstanding Research, Awarded 2012
- Kogod School of Business Faculty Award for Outstanding Research, Awarded 2011

Assistant Professor, International Business Department, August 2002-May 2008

Kogod Endowed Fellow, 2002-2006

University of Colorado, Colorado Springs; College of Business and Administration Adjunct Professor, Marketing, Strategy and International Business Department, Spring 2002

University of North Carolina at Chapel Hill. Kenan-Flagler School of Business Instructor, Management Department, Fall 1999, Summer 2000 and Spring 2001

REFEREED PUBLICATIONS:

Oetzel, J. & Oh, C.H. 2014. Learning to carry the cat by the tail: Firm experience, disasters, and multinational subsidiary entry and expansion. *Organization Science*, 25(3): 732-756.

Oetzel, J. & Getz, K. 2012. When and how might firms respond to violent conflict? *Journal of International Business Studies*, 43: 166-186.

- Oh, C.H. & **Oetzel, J.** 2011. Multinationals' response to major disasters: How does subsidiary investment vary in response to the type of disaster and the quality of host country governance? *Strategic Management Journal*, 32(6): 658-681.
 - *Finalist for the Haynes Prize for the Most Promising Scholars at the Academy of International Business Conference, 2009.
- **Oetzel, J.,** Westermann-Behaylo, M., Koerber, C., Fort, T, & Rivera, J. 2010. Business and peace: Sketching the Terrain. *Journal of Business Ethics*, 89(4): 351-373.
- Dahan, N.M., Doh, J.P., **Oetzel, J.,** & Yaziji, M. 2010. Cooperation and Co-Creation in Cross-Sectoral Collaboration: New Business Models for Developing Markets. *Long Range Planning*, 43(2-3): 326-342.
- Getz, K., & **Oetzel, J.** 2010. MNE Strategic Intervention in Violent Conflict: Variations Based on Conflict Characteristics. *Journal of Business Ethics*, 89(4): 375-386.
- Rivera, J., **Oetzel, J.**, de Leon, P. & Starik, M. 2009. The Policy Process and Business Political Environmental Management Strategies in Developing Countries.* *Policy Sciences*, 42(1): 3-32. * *Lead article*
- **Oetzel, J.** & Doh, J. 2009. Multinational Enterprise in Developing Countries: Spillovers, Liabilities and Resource Complementarity.* *Journal of World Business*, 44(2): 108-120. * *Lead article*
- **Oetzel, J.** & Banerjee, S.G. 2008. A Case of the Tortoise versus the Hare? Deregulation Process, Timing, and Firm Performance in Emerging Markets. *International Business Review*, 17(1): 54-77.
- **Oetzel, J.**, Getz, K. & Ladek, S. 2007. The Role of Multinational Enterprises in Responding to Violent Conflict: A Conceptual Model and Framework for Research. *American Business Law Journal*, 44(2):331-358.
- Banerjee, S.G., **Oetzel, J.** & Ranganthanan, R. 2006. How do institutions matter? A longitudinal study of private investment in infrastructure in emerging markets. *Development Policy Review*, 24(2): 175-202.
- **Oetzel, J.** 2005. Smaller may be beautiful but is it more risky? Assessing and managing political and economic risk post FDI in Costa Rica. *International Business Review*, 14(6): 765-790.
- **Oetzel, J.** 2004. Differentiation strategies and the online brokerage industry. *International Journal of Electronic Commerce*, 9(1): 105-126.
- **Oetzel, J.**, Bettis, R. & Zenner, M. 2001. "Country risk measures: How risky are they?" *Journal of World Business*, 36(2):128-145.

ARTICLES UNDER REVIEW

Oh, C.H. & Oetzel, J. Experience Managing Risk and MNC Subsidiary-level Investment and Expansion. *Revising to resubmit.*

RESEARCH IN PROGRESS

- Oh, C.H., **Oetzel, J.** & Canfei, H. and. Intra- and Inter-Organizational Learning and Firm Response to Natural Disasters, *Revising working paper for journal submission*. Nominee for SMS Best Conference Paper for Practice Implications at the upcoming SMS 34th Annual International Conference in Madrid, September 2014.
- **Oetzel, J.** & Oh, C.H. Finalizing survey on business response to natural disaster. Expect to administer spring 2015.
- **Oetzel, J.** & Oh, C.H. Melting pot or tribe? Ethnic diversity and its effect on firm ownership and productivity. Data analysis complete, preparing working paper.
- Katsos, J., & Oetzel, J. Finalizing survey on business response to violent conflict. Expect to administer survey in fall of 2014.

BOOK CHAPTERS/INVITED PUBLICATIONS:

- **Oetzel, J.** & Oh, C.H. Managing nonmarket risk: Is it possible to manage the seemingly 'unmanageable'? (Invited book chapter). Editors Lawton, T. and Rajwani, T. Routledge Books. *The Routledge Companion of Nonmarket Strategy. forthcoming*.
- **Oetzel, J.** 2013. Invited biography on Richard A. Bettis. In Teece, D. and Augier, M. (Eds), <u>The Palgrave Encyclopedia of Strategic Management.</u> London and New York: Palgrave Macmillan.
- Doh, J., & **Oetzel, J.** 2012. Reconceptualizing the MNE-Development relationship: The role of complementary resources. In Verbeke, A., and Merchant, H., (Eds.), <u>Handbook of Research on International Strategic Management</u>. MA: Edgar Elgar.
- Chellappa, R., Barua, A., **Oetzel, J.** & Whinston, A. 1997. Chapter 15: Electronic publishing versus publishing electronically. In Kalakota, R. and Whinston, A. (Eds), <u>Readings in Electronic Commerce</u>. MA: Addison-Wesley.
- **Oetzel, J.** 1995. The Tunisian-USAID Technology Transfer Project and its Potential for Promoting Economic Development in Tunisia. *Tunisian Scientific Magazine*, 8(1&2): 38-41.

REFEREED CONFERENCE PRESENTATIONS (2005-present):

- Oetzel, J. Invited panelist. Global stakeholder networks. Strategic Management Society, Madrid, Spain; September 2014.
- Oetzel, J. Invited panelist. Non-market strategy practice and competitive advantage. Strategic Management Society, Madrid, Spain; September 2014.
- Oh, C., Oetzel, J., & He, C. Inter and Intra organizational learning across borders: A knowledge management perspective, Strategic Management Society, Madrid, Spain; September 2014.
- Oetzel, J. Invited caucus participant. The power of words and the relationship between systemic shocks and the firm. Academy of Management Meeting, Philadelphia, PA. 2014.

- Oetzel, J. Invited panelist. Global strategy: MNEs in deadly environments: strategic response to disasters, conflict, and crime. Academy of Management Meeting, Philadelphia, PA. 2014.
- Oetzel, J. Invited panelist.. AIB/Sheth Doctoral Student Consortium. Academy of International Business, Vancover, Canada; June, 2014.
- Oetzel, J. Invited Panelist. Managing new forms of risk and sustainability challenges in the global economy. Academy of International Business, Vancover, Canada; June, 2014.
- Oh, C. & Oetzel, J. Identifying Sources of Competitive Advantage for Managing Violent Conflict Risk. Strategic Management Society Meeting, Atlanta, GA. September-October, 2013.
- Oetzel, J. & Oh, C. The transferability of political risk management experience across borders. Academy of International Business Conference, Istanbul, Turkey; July 2013.
- Oetzel, J. Invited panelist for the panel session "Corporate Social Responsibility: Defining the Domain." Academy of International Business Conference, Istanbul, Turkey; July 2013.
- Oetzel, J. Invited panelist for the "Town Hall Meeting on Stakeholder Strategy." Strategic Management Society, Miami, FL.; November, 2012.
- Oetzel, J. Organizer, Chair and Panelist for the panel session "MNE response to organized crime, war, and violent conflict. Academy of International Business." Academy of International Business Meeting, Washington, D.C. June-July, 2012.
- Oetzel, J. & Oh, C. "Firm experience, discontinuous risk, and multinational subsidiary entry and expansion." Presented at the Academy of Management Meeting, Montreal, Canada; August, 2010.
- Oetzel, J. & Oh, C. "Learning to carry the cat by the tail: Firm experience, discontinuous risk, and multinational subsidiary entry and expansion." Presented at the Academy of International Business Conference, Rio de Janeiro, Brazil; June 2010.
- Oetzel, J. & Getz, K. "How do firms strategically respond to conflict risk?" Presented at the Strategic Management Society, Washington, D.C. October 14, 2009.
- Oh, C.H. & Oetzel, J. "How does subsidiary response to major risks vary based on the type of risk and the quality of country governance?" Presented at the Strategic Management Society, October 14, 2009.
- Oh, C.H. & Oetzel, J. "The institutional environment, terrorism, natural and technological disasters, and subsidiary response." Presented at the Academy of Management Meeting, Chicago, IL. August 11, 2009.
- Oh, C.H. & Oetzel, J. "The institutional environment, terrorism, natural and technological disasters, and subsidiary response." Presented at the Academy of International Business Meeting, San Diego, CA. June 29, 2009.
- Oetzel, J. Panelist for the session "State-of-the-art research in the political, institutional, and historical context of IB: Past patterns, recent trends, and future directions." Academy of International Business Meeting, San Diego, CA. June 28, 2009.
- Getz, K. and Oetzel, J. "The Manager's Perspective on Peace Through Commerce: CSR, Risk Management, or Something Different? Empirical Evidence. Presenters at the eConference

sponsored by The World Bank Institute and the Institute for Corporate Responsibility. March 23-May 22, 2009.

Presenter in the Organizations and the Natural Environment/Social Issues in Management Divisions' Junior Faculty Consortium at the Academy of Management Meeting in Chicago, IL. August, 2009.

Presenter in the Social Issues in Management Division's Doctoral Consortium at the Academy of Management Meeting in Anaheim, CA. August 2008.

Rivera, J., Oetzel, J., DeLeon, P. & M. Starik. "Business Responses to the Protective Public Policy Process." Presented at the Academy of Management Meeting in Anaheim, CA. August 2008.

Session facilitator for "The Social Issues in Globalization" session at the Academy of Management Meeting in Anaheim, CA. August 2008.

Doh, J. & Oetzel, J. "The Role of NGOs in MNE Risks in Developing Countries." Presented in a Showcase Symposium entitled New Political Risks and Perspectives at the Academy of Management Meeting in Philadelphia, PA., August, 2007.

Oetzel, J. Organized Professional Development Workshop entitled "MNE Strategies for Reducing Political Conflict and Promoting Social Change" at the Academy of Management Meeting in Philadelphia, PA., August 2007.

Rivera, J., Oetzel, J., DeLeon, P., & Starik, M. "Business Responses to the Protective Policy Process." Presented at the Academy of Management Meeting in Philadelphia, PA., August 2007.

Doh, J. & Oetzel, J. "The Role of NGOs in MNE Risks in Developing Countries." Presented in a symposium entitled New Political Risks and Perspectives at the Academy of International Business in Indianapolis, IN., June, 2007.

Oetzel, J., Getz, K. & Ladek, S. "Business and Violent Conflict." Presented at the conference, Four Decades of International Business Research at Reading" in Reading, England, April, 2007.

Getz, K. & Oetzel, J. (Co-chairs, Co-organizers and Presenters). "The Role of Multinational Enterprises in Responding to Violent Conflict." A Showcase Symposium (for IM, SIM, and CM Divisions) presented at the Academy of Management Meeting in Atlanta, GA., 2006.

Doh, J., Oetzel, J. & Beale, S. "Management of Multinational Enterprise in Developing Countries: Spillovers, Liabilities and Resource Complementarity." Presented at the Academy of Management Conference in Atlanta, GA., 2006.

Oetzel, J., Getz, K. & Ladek, S. "The Role of Multinational Enterprises in Responding to Violent Conflict: A Conceptual Model and Framework for Research." Presented at the Academy of International Business Meeting in Beijing, China 2006.

Rivera, J., Oetzel, J., de Leon, P., & Starik, M. "The Policy Process and Business Political Environmental Management Strategies in Developing Countries." Presented at the Academy of International Business Meeting in Beijing, China 2006.

Oetzel, J. and Banerjee, S.G. "Does Ownership Matter? Market Liberalization and Insurance Firm Performance in Emerging Markets and Developing Countries." Presented at the Academy of Management Meeting in Honolulu, HI., 2005.

Oetzel, J. and Banerjee, S.G. "Comparing the Performance of Foreign and Local Service Firms in Emerging Market and Developing Countries." Presented at the Academy of International Business Meeting in Quebec City, Canada, 2005.

Doh, J., Oetzel, J. & Beale, S. Multinational Enterprise in Developing Countries: Spillovers, Liabilities and Legitimacy. Presented at the Academy of International Business Meeting in Quebec City, Canada, 2005.

Getz, K., Ladek, S. and Oetzel, J. "Firm Responses to Violent Conflict: A Framework for Research." Presented at the International Association for Business and Society in Santa Rosa, CA., March 2005.

HONORS, AWARDS AND GRANTS:

Honors/Appointments

- Associate Editor, Business & Society, Summer 2014-present
- Editorial Board Member, Strategic Management Journal, July 2013 June 30, 2016.
- Editorial Board Member, Business, Peace, and Sustainable Development Journal, October, 2013-
- Editorial Board Member, *Journal of World Business*, July 2011 present.
- Editorial Board Member, Business & Society, July 2010 2014.
- Invited to be a founding member of the Economics and Peace Faculty Network established by the Aspen Institute and the Institute for Economics and Peace, Fall 2010.
- Invited to serve on the United Nations (UN) Global Compact Review Committee. The Committee's purpose is to provide intellectual leadership and oversight in the development of a publication on the role of the private sector in conflict prevention and peace-building. 2009.
- Selected by *BusinessWeek* magazine in their 2006 profile of undergraduate business programs as one of the top three "Prominent Faculty" members in the Kogod School of Business at American University. http://www.businessweek.com/bschools/undergraduate/06profiles/american2.htm
- Invited panelist for "A Roundtable on Political Risk: A Review and Reconsideration," held at the Academy of International Business Meeting in Stockholm, Sweden. July, 2004.
- In 2004 I was ranked a "5 out of 5"; the top ranking for a reviewer for the *Academy of Management Journal*.
- Invited participant Junior Faculty Consortium at the Academy of International Business Conference, July 5-8th, 2003 in Monterey, CA.
- Invited participant Junior Faculty Consortium at the Academy of Management Meeting, August 1-6th, 2003 in Seattle, WA.

Grants

- Awarded \$2,000 by the United States Institute for Peace. Purpose: business and peace conference scheduled for April 5-6, 2013.
- Awarded \$2,000 research grant from the Economics and Peace Faculty Network, Fall 2011.
- Awarded \$6,860 by the Kogod Research Committee to support field research in Sri Lanka. Received research grant from the Center for Information Technology and the Global Economy (CITGE) in the Kogod School of Business, 2004.
- Financial Services Exchange Doctoral Grant Recipient. Awarded \$3000 on July 26, 2001.
- Recipient of a Smith Graduate Research Fund Grant from the University of North Carolina at Chapel Hill. Awarded \$500 on October 10, 2000 for the completion of dissertation research.

• Recipient of a Tinker Foundation Field Research Grant Fellowship (1999) from the Institute for Latin American Studies at University of North Carolina. Total award for survey research in Costa Rica: \$1,610.

Awards

- Kogod International Business Professorship, Sept. 1, 2012 Aug. 31, 2015
- Kogod School of Business Faculty Award for Outstanding Research, Awarded 2014
- Kogod School of Business Faculty Award for Outstanding Research, Awarded 2012
- Kogod School of Business Faculty Award for Outstanding Research, Awarded 2011
- Finalist for the "Haynes Prize for the Most Promising Scholar Award," Academy of International Business, San Diego, CA. June, 2009.
- Finalist for the "MBA Graduate Teacher of the Year Award" in the Kogod School of Business, 2004.
- Outstanding Ph.D. Student President Award, May 6, 2000. Kenan-Flagler Business School.
- Semi-finalist for the Strategic Management Society's (SMS) Second Annual Best Conference Paper Prize for 1999 for the paper, "Country Risk Measures: How Risky Are They?" Jennifer M. Oetzel, Richard A. Bettis and Marc Zenner.
- Recipient of a research grant from the Cato Center for Applied Business Research at the University of North Carolina, Chapel Hill (1998). Awarded \$3,034 for research project on country risk analysis.
- Research for my master's thesis, "The Tunisia/USAID Technology Transfer Project: Nontraditional Success Measures" was awarded the Wolf E. Jessen Endowed Presidential Scholarship for "high merit." University of Texas at Austin, April 1995.
- Editorial Board Member and co-founder of *Planning Forum*, the first academic journal at the University of Texas at Austin focusing on issues in community and regional planning which was nominated for the 1996 Journalism Award from the Texas Chapter of the American Planning Association.

TEACHING EXPERIENCE:

American University, Washington, D.C. Assistant Professor, Fall 2002 to the present Undergraduate Program Courses:

- Fundamentals of International Business, Fall 2002 Fall 2014
- Global Emerging Markets, Fall 2009; Spring 2011, Spring 2013, Spring 2014
- Honors Section of Fundamentals of International Business, Fall 2005, 2007-2014

Graduate Program Courses:

- Doing Business in Different National and Cultural Environments, Spring 2007, 2008 and 2012, 2013
- Managing in Emerging Markets, Spring 2007, 2008 and 2012, 2013
- Business strategies for the agricultural sector in Senegal; special topics course for MBAs
- Comparative Management Systems (business strategy in developing countries), Spring 2004 and 2006
- Applied Strategic Management in a Global Environment, Summer 2003
- MBA Independent Study: Special Project in Country Risk Analysis, Spring 2003

University of Colorado at Colorado Springs. Adjunct Professor, Spring 2002

• MBA Course: Business in Emerging Markets (INTB 660)

University of North Carolina at Chapel Hill. Instructor, Fall 1999, Summer 2000 and Spring 2001

• Independent Study in Strategic Management (BUSI 196H), Spring 2001 (Course supervisor) This course focused on country risk analysis in the context of electronic commerce.

- Introduction to Business Strategy (BA 190), Summer 2000.
- Instructor for Introduction to Business Strategy (BA 190), Fall 1999

STUDENT ADVISING

- Mariya (Masha) Tsyglakova (undergraduate honors student in mathematics and business). I sponsored Masha's application for American University's prestigious AU Summer Scholars & Artists Fellowship to conduct research on business networks that try to minimize violent conflict. Masha was awarded this Fellowship and she received \$4000 to conduct this research (under my guidance) over the summer of 2012. I was awarded \$1000 to serve as her mentor. Since that time, I assisted Masha in her applications for doctoral programs in economics. This fall she enrolled as a first year doctoral student in economics at Virginia Tech University.
- Mentored Dana Huff with the application process for a Fulbright research grant. She was
 ultimately awarded a Fulbright to go to South Africa in the fall of 2010. She was the first
 (known) undergraduate student in the Kogod School of Business to be awarded the Fulbright.
 Dana is now a first year master's student in the School of Advanced International Service
 (SAIS) at Johns Hopkins University.
- Mentored Jessica Antista, an undergraduate student in the School of International Service at AU, in her application for a Fulbright research grant. She ultimately received the Fulbright to study microfinance in Cameroon.

OTHER WORK EXPERIENCE:

Evening MBA Program, University of North Carolina at Chapel Hill

Facilitator for Teambuilding Exercises Fall 1998-Spring 2001

IntelliQuest, Inc., Austin, TX

Research Associate 5/96-12/96

IntelliQuest, Inc. is a consulting firm that conducts market research for high-tech companies worldwide. Responsibilities included coordinating projects on a variety of research topics including advertising awareness and effectiveness, new product concept testing, market segmentation studies, purchase behavior, customer satisfaction and corporate image. Experience managing all phases of the research process including questionnaire design, field management and statistical analysis and reporting. Day-to-day responsibilities included client correspondence and telephone conferences and internal project planning.

Center for Information Systems Management (CISM), College of Business, University of Texas at Austin

Marketing and Public Relations Consultant Austin, TX 1/96-6/96

Primary responsibilities included serving as the first Managing Editor of Electronic Commerce World, a new on-line academic journal focusing on issues in electronic commerce (http://www.ecworld.edu), editing articles for publication and promoting research conducted at CISM. Also served as Editorial Assistant to the Editors of Readings in Electronic Commerce (Kalakota and Whinston: 1997) and co-authored Chapter 15 entitled, "Electronic Publishing Versus Publishing Electronically."

America-Mideast Education and Training Services, Inc (AMIDEAST) Tunis, Tunisia Technology Transfer Project Evaluator Summer 1994

Sole evaluator of a 13-year, \$45 million USAID-funded project designed to transfer scientific and technical know-how from the U.S. to Tunisia. Responsibilities included total project evaluation and development of entire research methodology. Research included questionnaire design and

distribution, personal interviews, statistical analysis and compilation of a final report. Guest lecturer at training seminar for 82 new Peace Corps recruits.

PROFESSIONAL SERVICE:

Editorial Board Member:

- Editorial Board Member, Strategic Management Journal, July 2013 June 30, 2016.
- Editorial Board Member, *Business, Peace, and Sustainable Development Journal*, October, 2013-present
- Journal of World Business, 2011-present
- Business & Society, 2010-present

Ad hoc Journal Reviewer for:

- Journal of Peacebuilding and Development, 2014-
- World Development, 2005-2007, 2014.
- International Journal of Security and Development, 2014-
- *International Business Review*, 2003, 2005 2012
- Business & Society, 2007, 2010-2011
- Journal of International Business Studies, 2005, 2008-2010, 2013
- Journal of Business Ethics, 2009
- Strategic Management Journal, 2004-2005, 2007, 2009, 2010, 2013
- Economic Issues, 2007
- Management Information Studies Quarterly, 2006.
- Academy of Management Journal, 2003-2004
- Journal of Management Studies, 2005
- Thunderbird International Business Review, 2004-2005
- Journal of IT for Development, 2004

University and School Service:

- Chair, Education Policy Committee, Fall 2014-present.
- Member, University Committee on Society Responsibility. 2012 present.
- Member, University Faculty Retreat Planning Committee. 2010.
- Member, Rank and Tenure Committee, Kogod School of Business. 2011-2012.
- Educational Policy Committee, Kogod School of Business, Member, multiple years, most recently, 2011-present.
- Faculty Search Committee Chair, International Business Department, 2011-2012.

Conference Reviewer for:

- Academy of International Business Conference, 2004-2006, 2008, 2010, 2013, 2014.
- The Business Policy and Strategy (1999-2005), International Management Division (1999-2008), and Social Issues in Management Division (SIM) for the Academy of Management Meetings.
- Reviewer for the International Association of Business and Society, 2006-2007.
- Reviewer for the European International Business Association Conference, 2007.

Other Service

- Member of the Haynes Prize Award Committee, Academy of International Business, nominated for a 3-year term starting in 2014.
- Session Chair, "Contagion and Risk Management Strategy: Firm-specific Political Resources and Capabilities." Strategic Management Society, Miami, FL.; November, 2012.
- Dissertation Committee Member for David Wernick, Florida International University, defended August 31, 2011.
- Co-Track Chair for the 2009 Academy of International Business Meeting in San Diego, CA.

- Session Chair, "Responsibility, Responsiveness, and Social Change," Academy of International Business Conference in San Diego, CA. June, 2009.
- Session Chair, "MNCs, Political Hostility and Terrorism," Academy of International Business Conference in Quebec City, Canada, July 9th-12th, 2005.
- Session Chair, "New Strategic Roles for Emerging Markets," Strategic Management Society's 23rd Annual Conference in Baltimore, Maryland, November 9-12, 2003.
- Dissertation Committee Member for Bryan Kwon, University of Colorado at Denver, 2002.
- President of the Ph.D. Student Association, University of North Carolina at Chapel Hill, June 1999 to May 2000.

MEMBERSHIPS:

- Academy of International Business
- Academy of Management
- Strategic Management Society

LANGUAGES: Proficient in Spanish, Beginning French