



Conflicting Information

In the process of reviewing your financial aid file, our office has identified conflicting information. This discrepancy must be resolved before our office can complete the processing of your financial aid. Per federal regulations (34 CFR Part 668), financial aid administrators are required to reconcile any conflicting information found in a student's financial aid file.

Conflicting information results when information is received that is different from previously received information and affects the student's eligibility for financial aid. Please refer to the instructions that were mailed to you from our office regarding the specific documents that must be submitted. Your financial aid cannot be processed further until the conflicting information has been resolved.

Our office understands that financial aid may play a significant role in the financing of your education. We are committed to assisting you in attaining your educational goals by providing you with access to all available financial aid options for which you may be eligible. Your prompt response to this request for required information will ensure the accurate and timely processing of your financial aid.

Questions? Please contact our office at 202-885-6500 or via email at facounselor@american.edu.

Submit all documents to the address or fax below:

AU Financial Aid Office
4400 Massachusetts Ave., NW
Washington DC 20016-8001
Fax: 202-885-1025