



### **Proof of Default Clearance**

The National Student Loan Data System (NSLDS) indicates that you are in DEFAULT on one or more federal student loans . You are not eligible to receive any federal student aid until these items have been resolved.

You may log into NSLDS to review your official loan history at [www.nsls.ed.gov](http://www.nsls.ed.gov). This website will list a summary of all federal financial aid that you have received at each institution you have attended. It will also provide the current status and current lender/servicer contact information for each loan. Private non-federal loans and other outside awards will not be listed here.

To regain eligibility for financial aid, you need to submit a letter from your lender indicating that your loan or loans are no longer in default either because the loan has been paid in full or because satisfactory payment arrangements have been completed to remove the loan from a defaulted status. Documentation of a consolidation loan application is insufficient as it does not indicate whether the payment has been received by the lender which holds the defaulted loans. A separate letter must be submitted from each lender for which you have a defaulted loan.

Questions?

Please contact our office at 202-885-6500 or via email at [facounselor@american.edu](mailto:facounselor@american.edu).

Submit all documents to the address or fax below:

AU Financial Aid Office  
4400 Massachusetts Ave., NW  
Washington DC 20016-8001  
Fax: 202-885-1025