



Discharged Loans – FAFSA Comment Code 115

The National Student Loan Data System (NSLDS) indicates that one or more of your federal student loans have been discharged. The following documentation must be provided to the financial aid office before additional Federal student loans or TEACH grant can be awarded.

1. Physician's certification indicating that you are able to engage in substantial gainful activity.
2. Signed statement indicating that you are aware that a new Federal student loan or TEACH grant service obligation cannot be discharged later for any present impairment unless it deteriorates so that you are again totally and permanently disabled. You must resubmit this statement for EACH new loan that you receive as a student at AU.
3. If you are still within the post-discharge monitoring period, you must submit a statement on letter head from your lender indicating that you have resumed payment on the discharged loan. A borrower who received a total and permanent disability discharge based on a determination by the Veterans Administration is not required to resume payment on the discharged loan.
4. If a defaulted loan was conditionally discharged and then reinstated, you must submit a statement on letter head from your lender indicating that you have made satisfactory repayment arrangements.

You may review your official loan history online at NSLDS at <https://nslds.ed.gov>.

Questions?

Please contact our office at 202-885-6500 or via email at facounselor@american.edu.

How to Securely Submit Verification Documents to the Financial Aid Office

Option 1 (Preferred)

Current students can submit documents electronically by following these steps:

1. Open a browser to the webpage go.american.edu/verification
2. Enter your (student's) full AU email address* Ex: student@american.edu
3. Enter your (student's) AU portal password.
4. Complete the form
 - a. Select the specific documents you are submitting
 - b. To attach the form, click on the attachment icon in the lower right of the form
 - c. Select the documents from your computer/device. They should then appear at the bottom of the form.
5. Hit submit

Prospective students applying for admission can submit documents using Option #2 or Option #3 below.

Option #2

The student or parent(s) can submit documents via secure fax to 202-885-1025. Be sure to include the students name and AU ID# on all documents.

Option 3

The student or parent(s) can submit documents via the post office to AU Financial Aid Office, 4400 Massachusetts Ave, NW, Washington DC 20016-8001. Be sure to include the students name and AU ID# on all documents.

To protect your information, NEVER submit documents via email.

Questions?

To speak with a financial aid counselor, call our office at 202-885-6500 or email facounselor@american.edu.