



NSLDS Review – FAFSA Comment Code 138

The Social Security Number (SSN), name, and date of birth you reported on the FAFSA conflicts with information found on the National Student Loan Data System (NSLDS). Your financial aid application is pending while the Financial Aid Office conducts a review of your NSLDS record.

A financial aid counselor will be contacting the NSLDS Customer Service Staff to determine whether the NSLDS record belongs to you or another student. Reviewing the student records with NSLDS Customer Service Staff will reveal which data provider supplied the conflicting SSN information. This provider can then be contacted directly to resolve the discrepancy.

Once your correct NSLDS record has been identified, the Financial Aid Office will be able to verify whether or not you are in good standing by using the information in NSLDS to determine eligibility for Federal student aid funds.

A financial aid counselor will contact you if additional action is needed from you or if you are found to be ineligible for Federal student aid.

You may review your official loan history online at NSLDS at www.nslds.ed.gov.

Questions?

Please contact our office at 202-885-6500 or via email at facounselor@american.edu.

Submit all documents to the address or fax below:

AU Financial Aid Office
4400 Massachusetts Ave., NW
Washington DC 20016-8001
Fax: 202-885-1025