



### FAFSA Reject

Your Free Application for Federal Student Aid (FAFSA) has been received by our office, but it has a reject flag. Before any additional action can be taken on your application, you will need to log into the FAFSA website to submit a correction to your application.

To do so, log into the FAFSA website, review your electronic Student Aid Report to identify the reason for the reject and the steps you need to take to resolve it. Once resolved, a corrected FAFSA will be sent to our office for processing.

The most common reasons for a reject are:

- Student did not sign the FAFSA – To resolve, the student needs to log into the FAFSA to either electronically sign the FAFSA with a PIN ([www.pin.ed.gov](http://www.pin.ed.gov)) or to print a signature page which must then be completed and mailed to the FAFSA processor.
- Parent did not sign the FAFSA (dependent undergraduates only) – To resolve, the parent listed on the FAFSA needs to log into the FAFSA to either electronically sign the FAFSA with a PIN ([www.pin.ed.gov](http://www.pin.ed.gov)) or to print a signature page which must then be completed and mailed to the FAFSA processor.
- Income tax paid is unusually high – To resolve, the student needs to log into the FAFSA to enter the correct number for income tax paid. This number can be found on the federal IRS tax return.

Questions? Please contact our office at the number below...

AU Main Campus  
AU Central

Phone: 202-885-8000  
[aucentral@american.edu](mailto:aucentral@american.edu)

Submit documents to:

AU Financial Aid Office  
4400 Massachusetts Avenue NW  
Washington DC 20016-8001  
Or  
Fax: 202-885-1025

AU Washington College of Law  
AU WCL Financial Aid Office

Phone: 202-274-4040  
[finaid@wcl.american.edu](mailto:finaid@wcl.american.edu)

Submit documents to:

AU WCL Financial Aid Office  
4801 Massachusetts Ave. NW, Suite 505  
Washington DC 20016-8187  
Or  
Fax: 202-274-4107