About Feedback Features

The Blackboard system allows your instructor to provide comments on your work, including assignments, tests, and quizzes. This guide provides step-by-step instructions for accessing instructor feedback directly from the Blackboard course site.

Please note that instructors can disable or enable the feedback feature. For questions about a specific course or exam, please contact your instructor.

Access assignment feedback

1. Open **My Grades** within the Blackboard course site.
   - If you see a **My Grades** link in the left-hand navigation panel, click the link for direct access.
   - If you do not see a My Grades link, click the **Tools** link, then select **My Grades** from the options presented.

2. Verify that your instructor has provided feedback. A blue speech bubble icon indicates assignments with feedback.
3. Click the speech bubble icon for quick access to your instructor’s feedback, or click the title of the assignment to view complete scoring details (Review Submission History).

- **Review Submission History** can also be accessed by returning to a graded assignment within the course site and clicking on its title to open it.

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**Access test/quiz feedback**

The Blackboard system permits instructors to provide overall feedback on an exam, or feedback on individual questions within an exam. If your exam was administered using the Respondus LockDown Browser, you must use the LockDown Browser to access any feedback.

**Access overall feedback**

1. Open **My Grades** from the Blackboard course site (See Step 1 above for instructions).
2. Verify that your instructor has provided feedback (See Step 2 above).
3. Click the speech bubble next to the score to review the overall feedback.

**Access question-specific feedback**

1. Open **My Grades** from the Blackboard course site.
2. Verify that your instructor has provided feedback.
3. Click the hyperlinked name of the test or quiz for which you want to review feedback.
4. On the View Attempts screen, click the blue hyperlinked score under **Calculated Grade**.
   - If you have submitted multiple attempts, click the attempt for which you want to see feedback.

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![View Attempts](image)

**To learn more about Feedback in Blackboard**

2. Contact us for immediate live support or to schedule a one-on-one consultation. We are available from 9:00 am until 5:30 pm, Monday through Friday, in Room 321 of AU’s Bender Library.