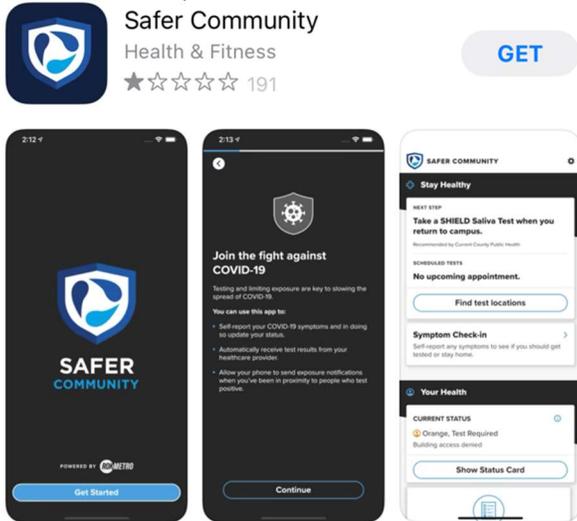


# Getting started with the Safer Community app

Anyone who will have a physical presence on campus is required to download the Safer Community app on their smart device in order to receive a COVID-19 test at AU. Here are the steps to get started with the app.

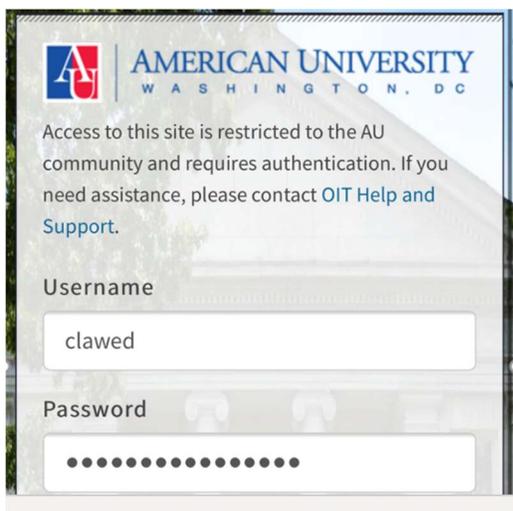
## Download the Safer Community app

Safer Community is available for both iPhone and Android. It's found in the app store of both platforms.



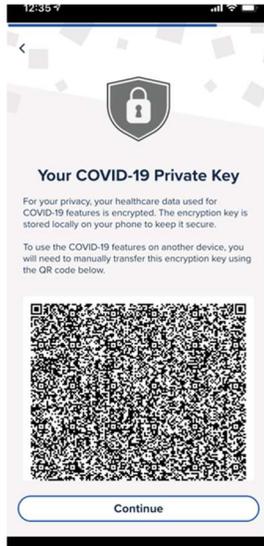
## Logging In/Starting Setup

1. Launch the Safer Community app, and tap “Get Started”.
2. You must use your AU email address (username@american.edu) so the app can match you to AU’s testing community. Please do not enter a phone number, as it will not be recognized.
3. The app will open an AU branded login page. Login using your AU Username (not full email) and password.  
**Example: ab1234a; Not [ab1234a@american.edu](mailto:ab1234a@american.edu)**



4. Acknowledge opening prompts/user agreements

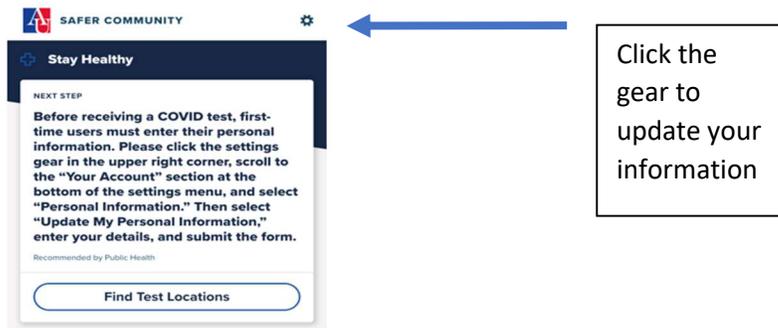
- i. Why does the app prompt permission to access bluetooth and location?  
This is to support features of the Safer Community app that are not enabled at AU. You do need to enable these permissions at this time.
5. Save your encryption key (may prompt for access to camera/files)
  - i. The encryption key is a secure means to access your historical test data if you are reinstalling the app or moving to a new device. Treat this like you would a password – store it in a secure place and do not share with others!



## Fill Personal Info

Before receiving a COVID test, first-time users must enter their personal information. Please follow these steps:

1. Log into the Safer Community App as described in the section above.
2. From the home page, click the settings gear in the upper right corner.



3. In the settings menu, scroll to the “Your Account” section and select “Personal Information.” Then select “Update My Personal Information.”
4. Enter your personal information. Be sure to use a local address in the DMV (DC, Maryland or Virginia).
5. Submit the form to save changes.