DC STAY AT HOME ORDER

- What is it?
  According to the DC order, residents are only to leave their homes for essential errands such as grocery shopping, essential travel, some outdoor recreation and to perform business and government functions deemed essential. Someone found to have violated the order would be considered guilty of a misdemeanor and if convicted, subject to up to one year in prison, a fine of $5,000 or both. The details of the order are listed here: https://coronavirus.dc.gov/stayhome

- How do I prepare for staying at home?
  Be sure to have non-perishable food, bottled water, and any medications that you may need. If you have a service animal or approved emotional support animal, be sure to have enough food, water, and any necessary medications for them as well.

- How long will the stay at home order last?
  We will operate under the guidance of any DC order that has been issued. The current order is in effect until further notice.

- How can I stay updated on stay at home restrictions?
  Be sure to check for updates on AU’s website, official university social media pages, and email.

HOUSING ASSIGNMENT

- Are room changes available?
  No. Housing & Residence Life assigns all emergency housing students to a single or a double without a roommate in Constitution Hall. No other room types or buildings are available.
Can I go outside? Can I move freely around AU's campus? Can I move freely in the residence halls (Lounges, kitchens, laundry, etc.)

Students may move freely throughout their residence hall and use any open university building during published hours of operation.

When does Summer housing end?
August 8 at noon. More details will be shared in the future regarding summer housing options and move out. This date may change as the situation warrants.

RESIDENT RESOURCES

What will housekeeping look like?
Housekeeping will be provided prior to and after the conclusion of a student's residence in the Frequency. Students are responsible for the cleanliness of their rooms between May 6 and August 8.

Will I have access to a refrigerator and microwave?
A set of appliances is available at the Frequency Apartments, ranging from microwaves to refrigerators, and more.

What if I wanted my bed lofted?
We are not offering lofts at this time. Residents can adjust the height of their bed on their own. We are unable to provide additional assistance with height adjustments.

If my room is setup for two people, but it is just me, can I have the extra furniture removed?
All furniture must remain in the room. We are not able to remove any furniture.

LIVING IN THE HALL

What keys will I be provided and what if I lose my key?
Your AUID is not used to access your room in the Frequency. Key fobs for your room access and mail keys are provided by staff upon check-in. Replacement keys can be issued from Frequency staff at the Lobby Front Desk. If lost, key fobs are a $50 charge to the student account and mail keys are a $20 charge. In the event you are locked out of your room, the concierge staff at the Lobby Front Desk can let you into your room.
• **If I have a job, can I leave campus to go to work?**
  Residents are required to follow guidelines in place specific to approved work guidelines.

**OTHER**

• **What should I do if I feel sick?**
  In-person services are available from 10 P.M. - 3 P.M. and limited to sick visits at the student health center, but gynecological, physical exams, and immunizations will not be provided. If you exhibit symptoms of respiratory illness (e.g., cough, fever, shortness of breath), stay in your room and contact the Student Health Center at 202-885-3380 or shc@american.edu.

• **What if there are fire alarms?**
  If a fire alarm is activated in your building, you will be expected to evacuate. If you are unable to do so, please shelter in place and contact American University Police Department at 202-885-3636.