

American University Safety & Security

Presenters:

**Dan Nichols, Assistant Vice President
Risk, Safety and Transportation Programs**

**Phil Morse, Assistant Vice President
University Police and Emergency Management**

Department of Public Safety

University Safety & Security Services Strategic Plan

**American University
March 31, 2017**

**Strategic Goals & Action Plan
2012-2016 / 2017-2020**

University Police



- 60 sworn
- Police Academy
- Arrest and investigative authority by statute on all university property.
- Patrol and respond to calls for service 24 hours a day, 7 days a week
- Foot beat, vehicle, and bicycle patrols
- Crisis Intervention Officers
- Incident Command Systems Training

University Police Dispatch Center

University Police Campus Emergency

Outside - 202-885-3636

On Campus – Ext. 3636

University Police Non Emergency

Outside - 202-885-2527

On Campus – Ext. 2527

Security Technology

- Security Video
- Access Control & Alarms
- Secure Radio Operations (interoperable)
- Fire Alarm Monitoring Station
- Emergency Notification System



Emergency Operation Center

Emergency Preparedness



Emergency Management



AU Campus Security Features

Emergency Blue Phones



AU Campus Security Features

Campus Wide Remote Lockdown Capability





AU Campus Security Features

Campus Lockdown Capability



AU Campus Security Features

Workstation Alerts

**ALERT****ALERTUS**
LOCALIZED EMERGENCY NOTIFICATION

American University Desktop Alert

ALERT!

**This is a TEST of the American University Alert system.
No action is required. In the event of a real emergency,
you would receive important information from this screen.**

Message Sent: 6/9/2017 11:48:41 AM

Acknowledge



*actual computer not displayed

AU Campus Security Features

Campus TV Network



ALERT



American University Desktop Alert

ALERT!

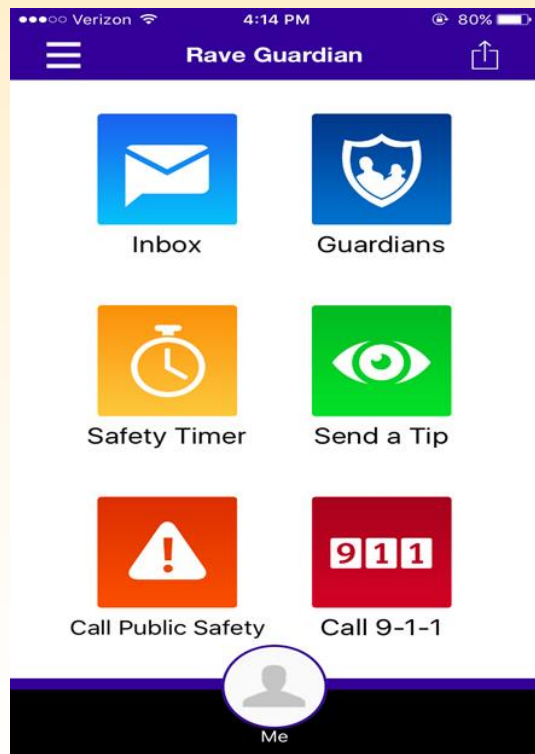
This is a TEST of the American University Alert system. No action is required. In the event of a real emergency, you would receive important information from this screen.

Message Sent: 6/9/2017 11:48:41 AM

Acknowledge

AU Campus Security Features

Rave Guardian Personal Safety App



AU Campus Security Features

Shuttle Emergency Communications and Tracking



AU Campus Security Features

Residence Halls

- Locked 24 hours
- Require valid ID cards to enter
- Service Desk staff check IDs
- Double Barrier

Academic and Administrative buildings

- Locked based on academic schedule
- Require valid ID cards after hours
- Remote Lockdown

AU Emergency Notifications

Students receive critical campus alerts on cell phone and University email

- Emergency situations
- Weather delays
- School closing

Students, staff and faculty are automatically entered to receive email alert.

Students can edit and monitor their Alert account (after receiving the initial alert welcome email)

Emergency Preparedness

Website: prepared.american.edu

Campus Emergency Plan

- Resource Information on what to do in an emergency
- External emergency resource information
- Joint training and exercises with Metropolitan Police Department
- Campus controlled emergency notification system
- Interoperable encrypted radio system
- Regularly scheduled fire drills (Residence Halls and Academic Buildings)
- Each semester a safety and security memorandum is distributed via email

Threat Assessment and Management

- **The American University Threat Assessment and Management Team is committed to the safety and well-being of the University community through education, communication, planning, assessment, and management toward the goal of mitigating behavioral threats. (Internal and External)**
- **Dean of Students Office (CareNetwork)**
- **Personal Services Contract with a Psychologist**
- **AU Counseling Services**
- **SIGMA (Threat Management Associates)**
- **WRTAC (Washington Regional Threat Analysis Center)**

Goal

- **Assess, Refer, Support, and Monitor**
- **Law Enforcement Intervention (Judicial System Support through U.S. Attorney's Office)**

Contact Us

Emergency Number: (202)885-3636

Non Emergency Number: (202) 885-2527

In every classroom there is a wall mounted phone:

Call extension **x3636 for emergencies**

Call extension **x2527 for non emergencies**

Send us an anonymous tip?

<http://www.american.edu/finance/publicsafety/tips.cfm>

Department email: dps@american.edu

Department webpage: american.edu/finance/publicsafety

Prevent

Bicycle Registration

Register your bicycle with AU Police for free online at american.edu/publicsafety and receive a decal.

Registration assists in the recovery of stolen bicycles.

Absolute LoJack

By registering your laptop through the Absolute LoJack service, you safeguard your personal information and aid in its recovery if stolen. Review subscription options for the service online at american.edu/publicsafety.

Safe Ride to Campus

The Safe Ride to Campus program provides students with a taxi ride back to campus, billed to your student account. Call (202) 885-2527 to request the service.

Safety Escorts

AU Police Officers provide walking and vehicular escorts to and from campus property for all community members. Call (202) 885-2527 to request an escort.

Physical Security

Access control, alarm monitoring and video surveillance provide additional security on campus through 24/7 monitoring. The physical system systems on campus have been significantly expanded and upgraded in the past four years.

Resources

AU Transportation Options

Go to american.edu/transportation for information on U•Pass & other transit options.

MetroAlerts

Stay informed of rail and bus service information via text and e-mail. Subscribe at wmata.com.

AU Shuttle Service App

Download Street Eagle Transit (iPhone or Android) to track the shuttle bus.

Respond

Police, Medical and Fire Response

AU Police provides 24/7 response on all campus properties for police, medical and fire emergencies. AU police officers are commissioned by the Metropolitan Police of the District of Columbia and are fully empowered to enforce the law, investigate criminal acts, make arrests at all AU owned and leased properties, and place student conduct charges for violations on and off campus. Call 202-885-3636 for all emergencies on-campus.

Crisis Intervention

AU Police Officers are trained to provide compassionate response to students experiencing mental health crises. Officers collaborate with the AU Counseling Center and local psychological treatment resources to assess patients and determine a care plan.

Investigation

AU Police Officers and Investigators investigate all crimes that occur on campus. In cooperation with the U.S. Attorney's Office and D.C. Office of Attorney General, we obtain arrest warrants upon completion of a criminal investigation. Certain crimes require coordination with the Metropolitan Police of the District of Columbia.

Victim Assistance

Victims of any crime are provided care and assistance throughout the criminal justice process. AU Police coordinates counseling resources through Campus Life, Counseling Center and the Wellness Center, as well as community resources. We provide information and guidance on obtaining protective orders, including transportation to court.

Personalized safety plans and self-defense courses are available to crime victims. Call (202) 885-2527 to request victim assistance services from AU Police.

AED – Automatic External Defibrillators

The AU Public Access AED Program provides Automatic External Defibrillators housed in specially marked and strategically located cabinets in key buildings around the campus. AEDs can be used by any member of the public to provide emergency assistance to someone suffering from cardiac arrest.

AU Safety Programs

Communicate

Learn

Prepare

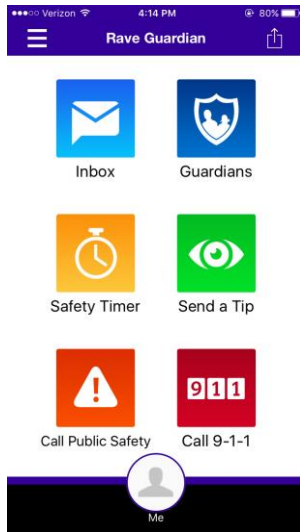
Prevent

Respond



UNIVERSITY POLICE

Emergency: (202) 885-3636
Non-Emergency: (202) 885-2527
American.edu/PublicSafety • [@AUPublicSafety](https://twitter.com/AUPublicSafety)



Communicate

AU Alerts

AU Alerts communicates warnings and instructions during critical incidents such as natural disasters, fires, gas leaks and active shooter incidents via text message, e-mail, social media, indoor AlertUs beacons, AlertUs computer software and outdoor speakers. AU students, faculty and staff are automatically subscribed to AU Alerts. Update and manage your AU Alerts at american.edu/emergency.

Rave Guardian App

Rave Guardian, free on the Apple App Store and Google Play, transforms your phone into a personal safety device. It provides a panic button that sends your location to AU Police; a safety timer notifies AU Police when it is not deactivated. Go to american.edu/publicsafety for more information.

Blue Light Emergency Telephones Located across campus, blue light emergency telephones call AU Police when activated.

Anonymous Tips

Anonymous tips about suspicious activity can be reported online to AU Police.

Twitter

Follow AU Police @AUPublicSafety and AU Alerts @AUAlerts

Off Campus

City Alerts

Sign up for emergency alerts issued by the District of Columbia, including the D.C. Metropolitan Police, at www.HSEMA.DC.Gov.

Twitter

Follow the D.C. Metropolitan Police www.twitter.com/DCPoliceDept

Learn

Self-Defense Training

Free self-defense training courses are offered each semester by trained AU Police instructors. Courses are available for female, gender neutral and male audiences.

Sign-up at american.edu/publicsafety or e-mail PublicSafetySelfDefense@american.edu for more information.

Crime Prevention Presentations

Customized crime prevention presentations are available to student, staff and faculty groups,



organizations and offices. E-mail dps@american.edu to set-up a presentation.

Crime Alerts, Daily Crime Log & Annual Security Report

In compliance with the Jeanne Clery Act, information about campus safety is posted at american.edu/publicsafety and available at the Public Safety Building. Recent crime alerts and the daily crime log provide information about recent incidents on and near campus. The Annual Security Report provides crime statistics and information on campus safety services.

Prepare

Active Shooter Preparedness

To be prepared for an active shooter incident on campus, remember “Run, Hide, Fight” as your three options. Review training videos from the U.S. Department of Homeland Security, Ready Houston and the Federal Emergency Management Agency at american.edu/publicsafety.

Campus Emergency Plans

AU Emergency Preparedness has developed plans and procedures for critical incidents such as tornados, earthquakes, criminal incidents. Review those plans at american.edu/emergency.

Contact Us

AU Dept. of Public Safety
Public Safety Building
4400 Massachusetts Ave NW Washington, DC 20016

(202) 885-2527 (Non-Emergency)
(202) 885-3636 (Emergency) E-mail:
dps@american.edu

Web: american.edu/publicsafety Twitter:
[@AUPublicSafety](https://twitter.com/AUPublicSafety)