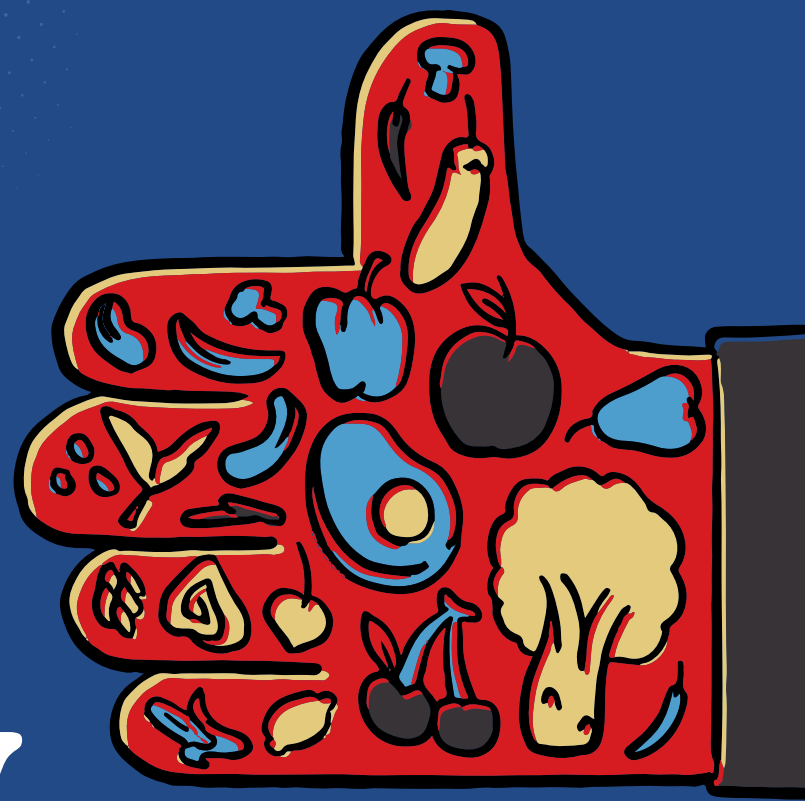


Food Recovery Guide



Fighting Food Insecurity



AU Kitchen Donations

AU Kitchen is committed to supporting all communities on campus because we believe food connects us all. From our Celebrity Chef events to Welcome Week, we proudly donate to Eagles Helping Eagles, which allocates meals to food-insecure students. Additionally, we make regular semesterly donations to the Market (AU's student food pantry), providing items such as canned goods, rice, and more. We are always seeking new ways to give back and strengthen the AU community.

Campus Partnerships

Community is one of the most powerful ways to combat food insecurity, AU Kitchen is dedicated to building partnerships with campus organizations to connect with students and combine resources to create meaningful impacts on the AU community. Together, we can achieve more and ensure everyone benefits.

Sustainability Practices

AU Kitchen is dedicated to minimizing food waste across all locations. Through our partnership with the Office of Sustainability, we composted 45.7 tons of food waste from TDR last semester alone. We prioritize sourcing local ingredients and incorporating climate-friendly and plant-based foods in our dining hall to help reduce our carbon footprint and promote sustainable dining practices.



Pick up at TDR



Pick up Instructions

1. TDR Chef will notify the Food Recovery network the day before pick-up.
2. Pick-up is available from 2-4 PM on Monday, Wednesday, or Friday
3. Food Recovery volunteers must contact the Chef through text to chat.
 - a. Must notify the TDR Chef on duty with full name and time
 - b. Chef on Duty will provide confirmation
4. Food at pick-up will be verified by the Food Recovery volunteer
 - a. Must present AU ID
 - b. Verify the temperature of the food
 - c. Sign the log



FOOD RECOVERY PROCESS



1



Pick-up at TDR

Food recovery pickups will take place at our dining hall, Terrace Dining Room (TDR). The food will be packaged and ready every Monday, Wednesday, and Friday from 2–4 PM.

2



We provide:

We will provide food from various TDR stations along with items from our markets. All donations will be packed according to food safety regulations to ensure quality and safety.

3



You provide:

You will be responsible for picking up the food during the designated time windows and adhering to the established tracking and pick-up procedures.

4



Tracking Systems

When picking up food at the designated TDR location, you will need to verify the food's temperature and sign for it. We will keep a log for accurate tracking.

5



Contact information

You will be able to contact the TDR Chef on duty to coordinate pick-up on the appropriate windows.

We Provide

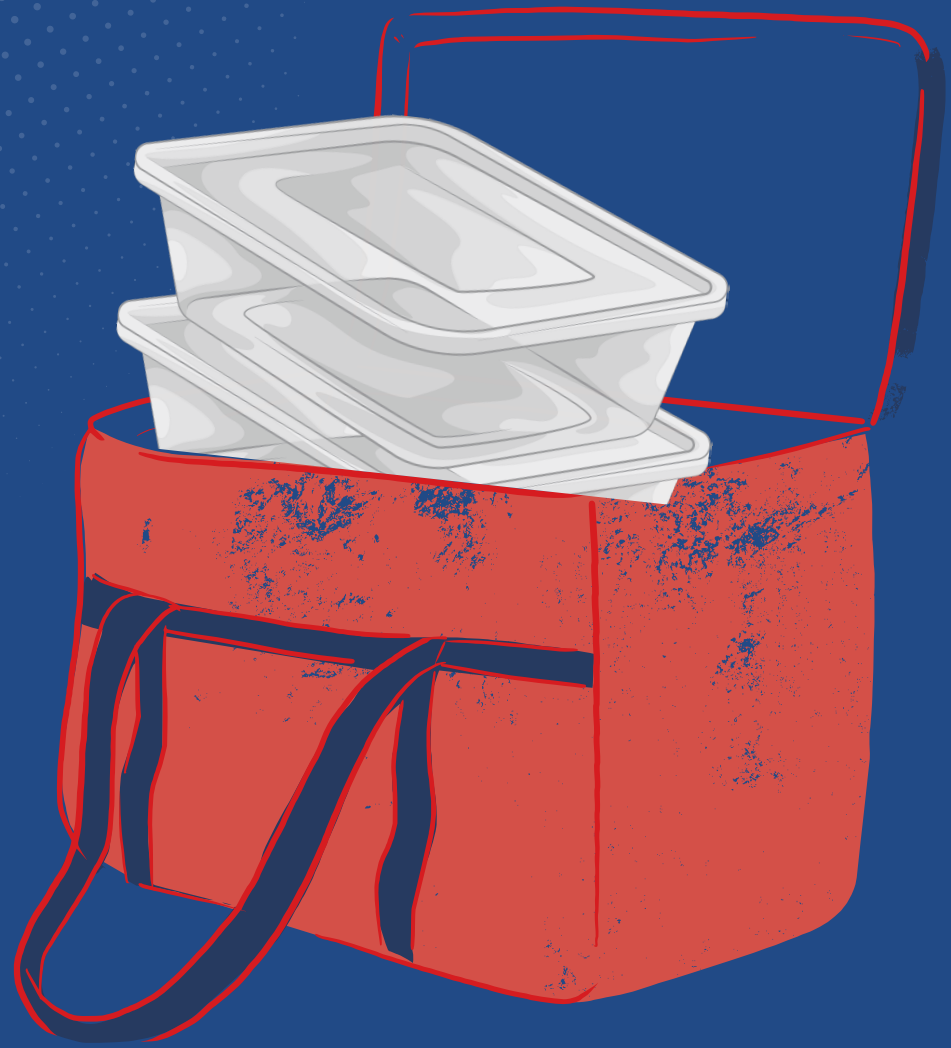


Our commitment to you

1. Food from various TDR stations
 - a. Grill, United Table, Rooted, Salad, Pasta and Pizza
 - b. Along with various items from our convenience stores
2. Food will be packaged and ready for pick-up after contacting the Chef on Duty and meeting the following requirements:
 - a. Temperature
 - b. Packaged securely in large half pans
 - c. Labeled with expiration dates
 - d. Weighed
3. Food Donation Log: This log will ensure transparency for both parties by tracking the items donated, their correct temperature, weight, and the designated representative responsible for pick-up.



You Provide



Your commitment to us

1. To streamline the donation process, we ask that you provide large aluminum half-pans with lids. Bring a temperature-controlled insulated bag for pick-up. This will ensure safe food packaging and allow you to manage the quantity donated effectively.
2. Provide a list of volunteers who have a valid AU ID for pick-up at the beginning of each semester.
3. They must ask for the Chef on Duty at the cashier and present a valid AU ID to pick up food.
 - a. You must confirm with the Chef on Duty prior to pick-up listed on the pick-up page. This will allow AU Kitchen to communicate if there is a need for more aluminum pans and tops as well as the food being donated.



Tracking System



Food safety is our priority

1. Food recovery volunteer will verify the temperature
2. Food recovery volunteer will sign the Food donation log
3. Food donation log verifies:
 - a. Weight
 - b. Temperature
 - c. Who packaged the donation
 - d. Who is picking up the donation
 - e. What exactly is being donated



Contact Information



Communication is key

1. We will have meetings at the beginning of each semester to:
 - a. Review donation goals
 - b. Verify the volunteer list
 - c. Share contact information
 - d. Update the Food Recovery Guide
 - e. Update Chef's contact information via Text to Chat



