AGENDA
LEADERSHIP FORUM
INSTITUTE FOR THE STUDY OF PUBLIC POLICY IMPLEMENTATION

What are the lessons learned about the role of agency business leaders in the diagnosis, design, testing and implementation of complex information technology efforts?

August 3, 2004

8:00: Continental breakfast

8:30: Welcome and Introduction to the Institute for the Study of Public Policy Implementation

8:45: Table Discussion: What role do agency business leaders play in your information technology efforts? Is it effective? Why or why not?

9:15: Mark Vallaster, Partner Accenture will be addressing from an information technology consulting firm’s perspective, “What are the elements of an excellent information technology client?”

10:00: Break

10:15: Todd Grams, Chief Information Officer, Internal Revenue Service will be discussing from an agency perspective “What constitutes an effective information technology client and the problems and pitfalls in creating it?”

11:00: Table Discussion: What actions might I take to make my agency a more effective information technology client?

11:30: Lunch

Leadership Forum Future Schedule

Tuesday, Sept. 28, 2004

Tuesday, Nov. 2, 2004