AGENDA

LEADERSHIP FORUM

INSTITUTE FOR THE STUDY OF PUBLIC POLICY IMPLEMENTATION

Should we use a balanced scorecard to enhance agency performance, and, if so, how do I make it happen?

September 28, 2004

8:00   Continental breakfast

8:30   Welcome and Introduction to the Institute for the Study of Public Policy Implementation

8:45   Table Discussion: Does your agency use a balanced scorecard? Why or why not?

9:15   John Kamensky, Associate Partner and Senior Fellow at the IBM Center for the Business of Government

10:00  Break

10:15  Thomas Tolley, Public Buildings Service, General Services Administration

11:00  Table Discussion: In light of the information presented, would my agency be advantaged with a balanced scorecard? If yes, what actions might I take to begin the discussion?

11:30  Lunch

Leadership Forum Future Schedule

Tuesday, Nov. 2, 2004  Tuesday, December 7, 2004