What process might an agency use to create a common understanding across the organization of the human capital needs and support systems necessary to successfully adjust for real and expected changes in major business processes?

May 17, 2005

8:00  Continental Breakfast

8:30  Welcome and introduction to the Institute for the Study of Public Policy Implementation

8:45  Table Discussion: Does your agency have a common understanding of the human capital needs across your organization? Why or why not?

9:15  John Aguirre, Director, Administrative Operations Service, Program Support Center, Department of Health and Human Services and Julie Ryan, Human Performance Manager, Accenture

10:00  Break

10:15  John Aguirre, and Julie Ryan continued.

11:00  Table Discussion: In light of the information presented, what actions might you take to better prepare your agency to successfully implement organizational change?

11:30  Lunch

Leadership Forum Future Schedule

Tuesday, June 14  Tuesday, July 12