

JENNIFER K. LYNNE, PhD

Jennifer has over 15 years' experience working with civil society, academic, private sector and government partners in a range of conflict affected countries and contexts. Her professional focus includes: individual, team, management, leadership, and organizational capacity building; experiential, blended, e-learning, and remote instructional design, facilitation and training; specialized training design in management, resilience, systems thinking, peacebuilding, women and youth, faith-based participation, safety and security; project management; monitoring and evaluation; partnership brokering and development. Expertise in blended and e-learning engagements; specialized training design in capacity development, behavioral and attitudinal change, resiliency, and bespoke consultancy services.

GENERAL INFORMATION

<i>Contact</i>	<i>Email:</i> jklynne@thecontactproject.com
<i>Nationality</i> <i>Location</i>	American; USA/Portugal/Bangkok
<i>Languages</i>	English – Native Spanish- Basic French-Basic
<i>Qualifications</i>	Ph.D Peace and Conflict Studies, University of New England, Australia (2016) MACT Conflict Transformation, Spec. in Organizational Development, Leadership and Identity, Eastern Mennonite University (2010) BA Peace Studies and Buddhist Psychology, Naropa University (2008)
<i>Country Experience</i>	Africa: Nigeria, Cameroon, Kenya Asia: Sri Lanka, Nepal, Cambodia, Indonesia Europe: Turkey, UK Americas: USA, Mexico, Costa Rica
<i>Sector Experience</i>	Project/Training Program Design, Implementation, Facilitation and Advisory expertise in Capacity Building , Resiliency, Inclusion/Bias , Organizational Leadership , Team Building and Project Management; Systems Thinking, Research and Development, Monitoring and Evaluation, and Sustainable Social Development
<i>Relevant Experience</i>	Expertise in blended, online, and in-person workshop and training design, Facilitation; Program Design, Development with SMEs, Implementation, Research; Monitoring and Evaluation; Remote locals; GESI , Gender/Cultural/Contextual Inclusion , Multi-Cultural/Multi-Ethnic contexts ; Communication & Partnership Development

WORK HISTORY

The Contact Project 2007-Present	CEO and Senior Consultant , The Contact Project is a global social enterprise providing platforms for human capacity development . From local initiatives to international programming, TCP collaborates with people seeking sustainable relationships, social change, and global impact across sectors and around the world. Our services include individual, team, leadership and organizational coaching, facilitation, workshops, trainings , and bespoke consultancy services. Utilizing the Engaged Identity® approach, our blended learning engagements combine experiential learning, e-learning programs , best practices in adult-centered learning, and iterative program design for enhanced impact.
EnCompass/USAID February 2022-April 2022	Senior Instructional Design Consultant - USAID Cadre Development and Training Activity (CDAT). Providing blended learning curriculum design for a four module e-learning and vILT course on Atrocity Prevention. Design and development of 1 hour self-paced e-course and 6 hours of vILT training materials including knowledge checks, SME video scripting, facilitator/producer guides , and presentation deck.

<p>UNHCR/Olympic Refugee Foundation (ORF) February 2021-October 2021</p>	<p>Team Lead - Mexico and Co-Focal point for second phase in-depth evaluation and reporting multi-country S4P transformative evaluation. Senior team member for final reporting and recommendations. Remote and blended design for data collection; multi-stakeholder analysis; and transformative recommendations.</p>
<p>UNHCR/Olympic Refugee Foundation (ORF) September 2020-December 2021</p>	<p>Team Lead- Team Member for UNHCR and Olympic Refugee Foundation Sport for Protection (S4P) multi-country evaluation. A three phase formative evaluation for S4P programs in Rwanda and Mexico. Served as team lead for the Mexico project assessment, feasibility, scoping phase.</p>
<p>Overseas Cooperative Development Council/ International Cooperative Research Group (OCDC-ICRG)/USAID October-December 2020</p>	<p>Senior Consultant- Team Lead for remote skills capacity development for eight international OCDC member organizations. USAID funded. Lead for design and facilitation of workshop series for organizational resiliency on leadership, inclusion, bias, and program management utilizing remote digital platforms. Lead for design of six hours e-learning virtual training using asynchronous and synchronous content and digital training and participant guides.</p>
<p>Plan International/RTI/ USAID July 2020- February 2021</p>	<p>Senior Technical Consultant and Advisor, USAID Funded CSO E-WASH capacity development program. Lead advisor for the creation, testing, implementation, and iterations of a 20 module interactive e-learning curriculum including GESI and organizational development for Nigerian Civil Society Organizations. Created curriculum and course syllabi, knowledge checks, storyboard and interactive design. Collaborating with SMEs, design vendor as advisor to RTI/Plan E-Wash team on instructional design, implementation, technical best practices, piloting assessment, and iterative project designs.</p>
<p>Overseas Cooperative Development Council/ International Cooperative Research Group (OCDC-ICRG)/USAID June 2020-August 2020</p>	<p>Senior Consultant- Project Lead for the organizational assessment, design, and facilitation of series of management capacity development workshops for OCDC members' in remote work, communication, and collaboration. USAID Funded. Instructional design, delivery, and facilitation of eight hours virtual training, design of cascade facilitation training guides, participants guides, and the creation of a bespoke e-learning repository for follow-on use of OCDC membership.</p>
<p>Rotary International Aug 2018 – June 2019</p>	<p>Senior Consultant- Project Lead for the design and delivery of e-learning and in-person training sessions for the Rotary International Peace Fellows from six Rotary International Peace Centers MA programs. Created a blended learning courses for Resiliency on management, safety and security, inclusion and bias, psycho-social trauma, consisting of six hours of online self-paced e-learning, facilitated in-person training sessions, design of facilitation and participant guides.</p>
<p>PartnersGlobal September-November 2017</p>	<p>Senior Consultant. providing assessment and evaluation for management, senior staff, programing, and partnerships. Interviews, systems mapping and review for organizational impact and effective management including design and facilitation of a two day retreat for executive, senior and junior staff to access and incorporate findings and increase organizational resiliency and capacity.</p>
<p>American University-School of International Service (SIS) Washington, D.C. 2016-Present</p>	<p>Adjunct Faculty and Guest Lecturer. Faculty in the School for International Service and International Peace and Conflict Resolution (IPCR) programs, the Masters in Social Enterprise (SE) program, and SIS Skills Institutes. Courses: Created curriculum and facilitated online and blended learning courses in Designing Adult and Learner Centered Trainings; Seeing Systems for Sustainability: Creating locally informed mapping for sustainable solutions, Inclusive Peacebuilding: The Roles of Women and Youth, and Using Social Enterprise for Social Change.</p>
<p>Alliance for Peacebuilding/ USIP August 2016-April 2019</p>	<p>Advisor and Member of the Knowledge Translation Advisory Board and Steering Committee The Alliance of Peacebuilding's ground breaking program on Neuroscience and Peacebuilding: PeaceReWire. Senior advisor for practice based content and programming utilizing the intersections of Peacebuilding, Neuroscience and Spirituality for behavioral and attitudinal change for peace and conflict practitioners. Design and development of interactive website and learning platform.</p>

Reconciliation Secretariat of Sri Lanka June/July 2016	Peace and Conflict Advisor Consultant for grant and program design for Reconciliation Secretariat for the Sri Lankan government Sport & Peacebuilding program bringing together youth from around Sri Lanka for community and leadership development.
SheForumAfrica April 2015–October 2016	Senior Consultant and Program Advisor Organizational consultant to the director and senior staff for design and scaling Pan-African development trainings and workshops focused on women, youth and resiliency.
Reconciliation Trainers Africa April–October 2015	Team Lead Design and facilitation for professional training in Peacebuilding programs across six Nigeria states; Adamawa, Benue, Plateau, Taraba, Kaduna and Abuja. Courses include: Negotiation and Mediation, Identity and Peacebuilding, Conflict Sensitivity, and GESI . Facilitation of workshops and design of curriculum for training of trainers workshops.
INEC January–June 2015	International Election Observation Team Lead Led and international team of eight representing US, UK and Nigeria members for Presidential and Gubernatorial elections in Rivers State, Nigeria. Research, Interviews, and reporting to the National Election Committee on findings.
CTS Peace Institute University of Jos, Nigeria 2014–2016	Senior Advisor Development, Design and Facilitation of Conflict and Fragility Training Courses for the Master in Conflict degree program. Courses include: Negotiation and Mediation, Conflict Sensitivity, Gender and Peacebuilding. Produced three iterations of the curriculum in order to retain national and sector relevance.
Partnership for Sustainability & Peacebuilding, University of Wisconsin 2014–2015	Peacebuilding Professional Practice Research Fellow (3PRF). Partnership for Sustainability & Peacebuilding, University of Wisconsin-Milwaukee Providing workshops, trainings, lectures and program development for the curriculum of the Master of Sustainable Peacebuilding (MSP) program at UWM.
CTS Peace Institute 2013–2016	Visiting Faculty & Lead Facilitator, Curriculum and Program Design, Facilitation, Monitoring and Evaluation for Peacebuilding initiatives in Yola, Guyuk, Numan, and Demsa, Adamawa State, Nigeria. in conjunction with local government and traditional leadership. Focus on Inter-Religious and Inter-Ethnic dialogue and negotiation.
APUDI-Nigeria 2013–2015	Senior Advisor and Consultant, AIMustapha Peace, Unity & Development Initiatives. Management trainings and Program Design for re-orientation and trauma programs for peacebuilding initiatives in NE Nigeria. Impact focus on youth in education and skills development.
RETA Peace Institute 2013–2016	Visiting Lecturer, Program Design, M&E for course modules on Identity & Peacebuilding, GESI , Psycho-Social Trauma, Negotiation & Mediation, and Multi-Party Peacebuilding Processes for Post Graduate Diploma & Certification Courses in Adamawa, Benue, Plateau, Taraba, Kaduna and Abuja States.
Mind & Life Institute July–October 2013	Visiting Scholar Research on the inclusion of contemplative practice, complexity, and identity on resiliency of practitioners and local peacebuilding efforts. Utilizing neuroscience research of contemplative methods in the refinement of the Engaged Identity Approach; an interdisciplinary approach to human capacity development

PROFESSIONAL MEMBERSHIPS

	<p>Professional Memberships and Associations</p> <ul style="list-style-type: none"> • Member of the Alliance for Peacebuilding-CEO Forum • Board Member Asia Pacific Peace Research Association • Member of the Association for Conflict Resolution • Member of the International Peace Research Association • Member of Human Dignity and Humiliation Studies HDHS-Core, Research and Education Team-Contributing to the Global Core, Research, and Education teams • Member of the Board: <ul style="list-style-type: none"> • SheForumAfrica, Nigeria sheforumafrica.com • Chetanalaya Institute for Humanity, Nepal chetanalaya.com
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REFERENCES

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