

Alex R. Hodges

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PROFESSIONAL EXPERIENCE

Monroe C. Gutman Library, Harvard Graduate School of Education (HGSE), Cambridge, MA

Librarian and Director; Member of the Faculty of Education, August 2017 to present

- Direct and lead Gutman Library services, collection development, and advancement initiatives
- Strategize with three librarian department heads and their librarian and non-librarian direct reports to manage Gutman Library instruction & research services, collections, and operations
- Collaborate with the HGSE faculty and deans to ensure the Library's services and collections are deeply embedded within HGSE's academic mission
- Work with HGSE's Teaching and Learning Lab and the Information Technology department; lead the development of innovative knowledge, information, and technological services, based on research and trends in the fields of education, online learning, learning design, and assessment
- Manage the Gutman Library operating budget (approximately \$2.7M), as well as the relationship and service agreements with the Harvard Library
- Serve as a member of the HGSE faculty and the HGSE senior leadership
- Represent HGSE and Gutman Library on the Harvard Library Leadership Team

School of Education at American University (AU), Washington, DC

Adjunct Associate Professor of Education, contract, September 2017 to present

Affiliate Associate Professor of Education, tenured, September 2011 to August 2017

Adjunct Assistant Professor, tenure-line, September 2008 to August 2011

- Teach and design EDU 416/519/616: The Uses of Technology in Education
- Instruct EDU 319/419/619: Children's Literature – A Critical Literacy Approach
- Develop online learning curriculum for the online MAT program
- Supervise students' independent study projects

University Library at American University (AU), Washington, DC

Associate Librarian, tenured, September 2011 to August 2017

Assistant Librarian, tenure line, June 2005 to August 2011

Assistant Librarian, term contract, September 2004 to May 2005

Associate Director, Instruction & Research Services, July 2013 to August 2017

Previously Associate Director, Instruction and Curricular Services (September 2011 to June 2013)

Previously Assistant Director for Library Instruction (January 2009 to August 2011)

Previously Instruction Coordinator (March 2007 to December 2008)

- Managed services provided at the Research Assistance Desk, via email and LibraryH3lp chat
- Trained new librarians and service providers on reference and instruction principles
- Supervised one full-time reference coordinator librarian and seven contingent reference librarians
- Supervised one full-time instructional technology coordinator and instructional design librarians
- Assisted planning of the research commons re-design and reference collection evaluation project
- Organized, integrated and developed university-wide information literacy curriculum and assessment activities as the library's leader for instructional programming
- Managed the design and maintenance of the online AU Information Literacy Tutorial
- Served as a member of the Division of Research, Teaching & Learning (RTL)
- Advised library administration on research and instruction services strategic planning
- Taught integrated information literacy instruction for the Writing Studies Program, for the University College living/learning community program, and for public and private high school bridge programs
- Planned, scheduled, and coordinated marketing for library research classes and reference services
- Planned instruction with International Student and Scholar Services (ISSS) office to teach international students about American standards of scholarly communication and academic integrity

University Library at American University (AU), Washington, DC (cont.)

Curriculum Materials & Education Librarian, September 2004 to August 2017

- Managed the Curriculum Materials Center (CMC) facilities, collections, and services; conducted outreach to the School of Education (SOE) community; developed subject guides and web sites
- Assisted the SOE for the 2007 and 2015 National Council for Accreditation of Teacher Education (NCATE) accreditation visits
- Selected print and online applied linguistics, early childhood education, international education, juvenile literature, special education, and teacher education collections; collaborated with Technical Services Division members to assist with acquisition, cataloging and processing of collections
- Hired, trained, and supervised 15 part-time CMC student assistants

Reference & Instruction Librarian, September 2004 to February 2007

- Led instructional and research outreach to the School of Public Affairs, MS in organization development program (2005-2012); College of Arts & Sciences BS, MS in health promotion programs (2005-2015); College of Arts & Sciences MS in nutrition education program (2013-2015)
- Offered research assistance in the use of the online catalog and other electronic and print resources; served diverse users through in-person/telephone Reference Desk transactions, office hours, appointments, and online consultations via email, chat, Google+ and Skype
- Founded and co-coordinated the chat research assistance service (2006-2008); trained colleagues for online communication best practices; helped maintain service's shift schedules; planned service promotion with the library's marketing and design professionals

University of Maryland Libraries at the University of Maryland, College Park

Lecturer – User Education Services, September 2003 to September 2004

- Taught 40 information literacy classes for the Freshman English Writing Program (ENGL 101)
- Introduced 800+ students to critical thinking and research skills through the use of Boolean search strategies in the Ex Libris ALEPH catalog and MetaLib federated search interface
- Worked in collaboration with professors and library faculty to develop and evaluate course content

Information and Library Services at the University of Maryland, University College, Adelphi

Grader – Information Literacy and Research Methods (LIBS 150), January 2003 to September 2004

- Graded over 500 undergraduates' work in six sections of a required credit-bearing information literacy course for the distance learning university of the University of Maryland System
- Assessed students' use of Boolean logic in search strategies, their differentiation between popular and scholarly sources, and their ability to evaluate search results obtained from library catalogs, proprietary databases and Web search engines

The Research Library at the National Gallery of Art, Washington, DC

Vertical Files/Reference Assistant – Reader Services, July 2002 to September 2004

Library Technician – Reader Services, July 2001 to July 2002

- Answered art historical research questions during regularly scheduled reference desk shifts (reference services included in-person and telephone interviews)—using electronic and print library resources—to support the research of Center for Advanced Study in the Visual Arts (CASVA) fellows, curatorial staff, university-affiliated scholars and students, and independent researchers
- Cataloged ephemeral materials; maintained name/subject authorities in the Endeavor Voyager integrated library system to improve Web-based access to vertical files and microform collections
- Completed vertical files projects: authored instruction guide for digital reproduction of the microform collections; wrote collection development policies; inventoried and expanded collection holdings; gathered collection-use data for statistical evaluation; solicited art galleries, art historians and research libraries for the collection of ephemeral materials

Center for Folklife and Cultural Heritage at the Smithsonian Institution, Washington, DC

Preservation Intern – Ralph Rinzler Folklife Archives and Collections, September 2002 to December 2002

- Used WaveLab to digitize over 100 original reel-to-reel tape recordings of the *Music from the South* collection and the *National Folklife Festival* series
- Cataloged and described tracks from these recordings to allow for online retrieval
- Duplicated digital recordings into magnetic tape and CD formats for assured analog access
- Preserved through digital scanning the field and box liner notes that accompanied these recordings

George A. Smathers Libraries at the University of Florida, Gainesville

Senior Library Technical Assistant – Marston Science Library, December 1999 to May 2001

Library Technical Assistant – Marston Science Library, September 1999 to December 1999

Access Services Student Assistant – Marston Science Library, July 1998 to September 1999

- Managed the payroll and annual \$42,000 student-wage budget of the stack maintenance unit
- Hired, trained and supervised 20 part-time stack maintenance student assistants, who organized the monographs, serials and microform collections
- Helped author student assistant work guidelines and pay policies for Student Assistant Supervisor Team and Stack Management Team assignments
- Implemented re-design of building-wide stack arrangement
- Provided access and basic reference services to faculty, staff and students at public services desks
- Supervised access services and monitored building maintenance on weeknights and Saturdays
- Coordinated circulation recalls, hold requests and online course reserves

EDUCATION

Doctoral Student, *Anticipated Doctor of Education, August 2020*

School of Teaching and Learning, College of Education

University of Florida, Gainesville

Graduate Certificate, *Teaching English to Speakers of Other Languages (TESOL), December 2010*

Department of World Languages and Cultures, College of Arts and Sciences

American University, Washington, DC

Master of Library Science, May 2004

College of Information Studies/iSchool

University of Maryland, College Park

Bachelor of Arts, English, May 1999

Department of English, College of Liberal Arts and Sciences

Study Abroad: University of Florida Study Center, Rome, Italy, 1997

University of Florida, Gainesville

PROFESSIONAL MEMBERSHIP, HONORS, AND VOLUNTEER WORK

Professional Membership

- American Educational Research Association, 2016-
- American Library Association (ALA) member, 2003-
 - Association of College and Research Libraries (ACRL) division member, 2004-
 - Appointments Committee member, 2016-2017
 - CHOICE* reviewer, 2004-2009
 - Education and Behavioral Sciences Section (EBSS) member, 2004-
 - Education Committee, Co-Chair, 2016-2018
 - Elected, Member-at-Large, 2011-2013
 - Executive Committee, 2011-2013
 - Advisory Committee, 2011-2013; 2016-
 - 2013 Conference Program Planning Committee, Chicago, IL, Chair, 2011-2013
 - Scholarly Communication Committee, 2009-2011
 - Ad Hoc Curriculum Materials Centers Directory Committee, 2005-2008
 - 2007 Conference Program Planning Committee, Washington, DC, 2005-2007
 - Instruction Section member, 2004-
 - Membership Promotion Committee, Vice-Chair/Chair, 2010-2012
 - Student Learning and Information Literacy Committee member, 2017-
- Reference and User Services Association (RUSA) division member, 2004-2011; 2014-
 - Business Reference and Services Section (BRASS) member, 2004-2011
 - Emerging Technologies Section (ETS, formerly MARS) member, 2004-2011; 2014-
 - ETS 2008 Chair's Program, Co-chair, 2007-2008
 - ETS Virtual Reference Discussion Group, Secretary/Vice-chair/Chair, 2006-2009
 - ETS/RSS Virtual Reference Services Committee, 2004-2006; ex officio 2008-2009
 - RUSA Conference Program Coordinating Committee - MARS representative, 2007-2008
 - Reference Services Section (RSS) member, 2004-2011; 2014-
 - User Education and Information Literacy Committee, 2009-2011
- Art Libraries Society of North America (ARLIS) member, 2003-2004; 2012-2014
 - 2012 George Wittenborn Memorial Book Award Committee, 2012-2013
 - ARLIS DC-MD-VA Chapter member, 2012-2014
- Association for Educational Communication & Technology (AECT) student member, 2016-
- District of Columbia Library Association (DCLA) member, 2004-2017
 - Reference and Library Instruction Interest Group, Chair, 2006-2008
 - Library Instruction Interest Group, planning committee member, 2005-2006
- Society for Information Technology and Teacher Education (SITE) member, 2011-
 - Information Literacy Education SIG, Vice-Chair, 2012-2014; Chair, 2014-2016

Honors

- Awarded, Post-tenure Sabbatical, December 2013 to August 2014
- Awarded, \$250 Hybrid Teaching Honorarium, American University, August 2012
- Awarded, \$500 Online Learning Course Development Grant, American University, May 2012
- Awarded, 2011-2012 Green Teacher of the Year, American University, April 2012
- Selected participant, Harvard Graduate School of Education, Leadership Institute for Academic Librarians, Cambridge, MA, August 2011
- Awarded, \$2,500 Online Learning Course Development Grant, American University, May 2011
- Selected participant (1 of 30 internationally), ACRL Institute for Information Literacy Immersion - Program Track, Champlain College, Burlington, VT, July 2010
- Four-year Florida Academic Scholar full-tuition scholarship, August 1995 to May 1999

Volunteer Work

- Judge, Library of Congress, Center of the Book, Letters about Literature Contest, 2008-2012
- Judge, PBS Reading Rainbow/PBS KIDS GO! Writers Contest, 2008-2010; 2012-2013; 2015
- State of Maryland AskUsNow! volunteer virtual reference librarian, 2003
- Internet Public Library volunteer librarian, 2002-2003
- National Book Festival volunteer for the National Endowment for the Humanities, September 2001
- University of Florida, College of Journalism and Communications writing lab tutor, 1997-1998

PUBLICATIONS AND PRESENTATIONS

Articles (Non-Refereed)

Hodges, A. R. (2006). Communication strategies establish successful instruction collaborations. *DCLA Intercom*, 35(7), 7.

Osterman, A. C., Hodges, A. R., & Ciriello, A. (2006). Instant messaging reference at American University. *DCLA Intercom*, 35(12), 4-5.

Articles (Refereed)

Hodges, A. R., & Meiman, M. (2009). IM is for instant millennials: Developing staffing models and best practices for instant messaging. *Technical Services Quarterly*, 26(3), 199-206. doi:10.1080/07317130802520203

West, P. J., Hodges, A. R., & Matos, M. (2009). Maintaining an open door in an increasingly closed society: Effective solutions for academic libraries in the age of CALEA. *The Journal of Academic Librarianship*, 35(6), 509-513. doi:10.1016/j.acalib.2009.08.002

Book Chapters

Hodges, A. R. (2013). Modeling academic integrity for international students: Use of strategic scaffolding for information literacy, scholarly communication and cross-cultural learning. In S. Davis-Kahl & M. K. Hensley (Eds.), *Common Ground at the Nexus of Information Literacy and Scholarly Communication*. Chicago, IL: Association of College and Research Libraries, American Library Association. [Reviewed]

Hodges, A. R., & Nutefall, J. E. (2016). Connecting pedagogies: Service learning and information literacy. In J. Nutefall (Ed.), *Service Learning, Information Literacy, and Libraries*. Santa Barbara, CA: Libraries Unlimited. [Invited]

Conference Proceedings

Hodges, A., Silberman, J., & West, P. J. (2008). IM service: Making it successful. In *Collected presentations of the 23rd annual Computers in Libraries 2008* (pp. 94-99). Medford, NJ: Information Today, Inc.

Thomas, A. B., & Hodges, A. R. (2015). Build sustainable collaboration: Developing and assessing metaliteracy across information ecosystems. In Dawn M. Mueller (ed.) *Creating sustainable community: The proceedings of the ACRL 2015 conference, March 25-28, Portland, Oregon* (pp. 78-94). Chicago, IL: Association of College and Research Libraries, American Library Association. Accessed from:
http://www.ala.org/acrl/sites/ala.org.acrl/files/content/conferences/confsandpreconfs/2015/Thomas_Hodges.pdf

Conference Reports

Hodges, A. R. (2005, June). Reports from national conference programs 05. Googlelizers, visualization, metasearch, mapping, and other disruptive technologies. *College & Research Libraries News*, 66(6, Web edition). Accessed from:
<http://www.ala.org/ala/mgrps/divs/acrl/publications/crlnews/2005/jun/ntlconfrpts.cfm>

Hodges, A. R. (2013, September). ACRL in Chicago: ACRL programs at the ALA annual conference. *College & Research Libraries News*, 74(8), 435-436. Accessed from:
<http://crln.acrl.org/content/74/8/433.full.pdf+html>

Interviews

Hodges, A. (2009). Closing a consortium, moving to IM, trying VOIP [Interview by L. Singer]. In M. K. Kern, *Virtual reference best practices: Tailoring services to your library* (p. 92). Chicago, IL: American Library Association.

Monographs

Ad Hoc Committee of the Education and Behavioral Sciences Section. (2009). *Directory of curriculum materials centers*. 6th ed. Chicago, IL: Association of College and Research Libraries, American Library Association.

Presentations – Reviewed or Refereed

Meiman, M., & Hodges, A. (2007, March). Type, look, and listen: Transforming virtual reference best practices for I(nstant) M(illennials). Association of College and Research Libraries' 13th National Conference. Baltimore, MD. [Refereed Poster]

Hodges, A., & Palacios Wilhelm, S. (2007, August). The evolution of collaboration at the Washington Research Library Consortium. Colorado Department of Education and Colorado State Library's 3rd Collaborative Virtual Reference Symposium. Denver, CO. [Reviewed Presentation]

Hodges, A., Silberman, J., & West, P. J. (2008, April). IM service: Making it successful. 23rd Annual Computers in Libraries 2008. Hyatt Regency Crystal City, Arlington, VA. [Reviewed Presentation]

Evangeliste, M., Hodges, A., McKenzie, N., & Mathew, R. (2008, November). Information literacy for life. *Library Challenges & Opportunities 2009* [Teleconference/DVD series]. Glen Ellyn, IL: College of DuPage Press. [Reviewed Presentation]

Dadak, A., Hodges, A., Manson, M., Pattillo, S., & Roehm, M. (2009, November). International students and academic integrity: A cross-campus collaboration. NAFSA: Association of International Educators, Region VIII Annual Convention. Washington Marriott, Washington, DC. [Reviewed Presentation]

Presentations – Reviewed or Refereed (cont.)

- Hodges, A. R., West, P. J., & Thomas, A. (2010, October). Teachers, partners, co-mentors: Collaborating to improve research and writing instruction. 7th Annual Georgia Conference on Information Literacy. Coastal Georgia Center, Georgia Southern University, Savannah, GA. [Reviewed Presentation]
- Thomas, A., Hodges, A. R., & West, P. J. (2011, April). Crossing campus to teach research as process: The writing instructor/librarian relationship in professional development and mutual advocacy in the university. 62nd Annual Convention of the Conference on College Composition and Communication. National Council of Teachers of English. Atlanta, GA. [Refereed Presentation]
- Chin Roemer, R., & Hodges, A. R. (2011, June). Understanding media?: Finding opportunities for information and media literacy planning in communication curriculum. American Library Association 2011 Annual Conference. New Orleans, LA. [Refereed Poster]
- Johnson, M., & Hodges, A. R. (2013, April). Literacy lab: 10 simple ways to bring ed tech tools into your library classroom. 28th Annual Computers in Libraries 2013. Hilton Washington, Washington, DC. [Reviewed Presentation]
- Comstock, E., Thomas, A., & Hodges, A. R. (2014, March). This ain't your father's formalism: The "neo-formalist" approach to reading and research assignments. 65th Annual Convention of the Conference on College Composition and Communication. National Council of Teachers of English. Indianapolis, IN. [Refereed Presentation]
- Hodges, A. R., & Ochoa, M. N. (2015, March). Information literacy, libraries, and virtual schools: New standards for new modalities. 26th International Conference of the Society for Information Technology and Teacher Education. Association for the Advancement of Computing in Education. Las Vega, NV. [Refereed Roundtable]
- Hodges, A. R., & Thomas, A. B. (2015, March). Build sustainable collaboration: Developing and assessing metaliteracy across information ecosystems. Association of College and Research Libraries' 17th National Conference. Portland, OR. [Refereed Presentation]
- Nutefall, J. E., & Hodges, A. R. (2016, March). Information literacy for high impact partnerships. Campus Compact. Sheraton Boston, Boston, MA. [Refereed Presentation]
- Thomas, A., Hodges, A., Overmier, J., & Adams, J. (2017, March). The information (literacy) superhighway: Cultivating change in writing classrooms and writing programs. 68th Annual Convention of the Conference on College Composition and Communication. National Council of Teachers of English. Portland, OR. [Refereed Presentation]
- Becher, M., Hodges, A., & Marien, S. (2017, March). Recalibrating the compass: Coping with status shifts in the academic library. Association of College and Research Libraries' 18th National Conference. Baltimore, MD. [Refereed Roundtable Discussion]
- Marien, S., Hodges, A., & Becher, M. (2017, May). Constructing agency: Librarian status as contested terrain. Identity, Agency, and Change in Academic Libraries Conference. University of Southern California. Los Angeles, CA. [Reviewed Presentation]

Presentations – Invited

- Hodges, A. R., & Macdonell, A. (2005, December). A teachable moment: Teaching high school seniors in a university setting. *Continuing the conversation: Revisiting “Your high school senior is my college freshman.”* District of Columbia Library Association. Library Instruction Interest Group Program. Gelman Library. George Washington University, Washington, DC.
- Hodges, A. R. (2006, May). Managing chat quality: QuestionPoint 24/7 collaboration in the Washington Research Library Consortium. FLICC/FedLINK QuestionPoint Meeting. Library of Congress, Washington, DC.
- Hodges, A. R. (2007, April). American University’s library Blackboard site. E. B. Williams and John Wolff Law Libraries. Georgetown University Law Center, Washington, DC.
- Becher, M., Hodges, A., & Osterman, A. (2007, December). Instant messaging reference service at American University. Washington Research Library Consortium Communications Forum. Gelman Library. George Washington University, Washington, DC.
- Hodges, A., & Matos, M. (2007, December). Instant messaging reference service at American University. John Vinton Dahlgren Memorial Library, Georgetown University Medical Center. Washington, DC.
- Hodges, A. (2008, January). Where’s virtual reference? Sharing American University’s marketing strategies. RUSA MARS Virtual Reference Discussion Group. Pennsylvania Convention Center, American Library Association 2008 Midwinter Conference. Philadelphia, PA.
- Hodges, A., & Reeves, B. (2011, July). Web-scale discovery from implementation to instruction: American University’s experience with Summon. Washington Research Library Consortium Instruction Forum. Gelman Library. George Washington University, Washington, DC.
- Hodges, A. (2016, May). Special education materials for CMCs and education research collections. Special Library Association (SLA) and Association for Library and Information Science Education (ALISE). Webinar. <http://education.sla.org/special-education-webinar/>
- Nutefall, J. E., & Hodges, A. R. (2016, November). Connecting pedagogies: Service learning and information literacy. Association of College and Research Libraries (ACRL) American Library Association (ALA). Webinar. From Santa Clara University. Santa Clara, CA.
- Bacon, C., Branch, N., Hodges, A., Nichols, L., & Nutefall, J. (2016, November). Strengthening community-based learning through research. Faculty Café. Santa Clara University. Santa Clara, CA.
- Nutefall, J., & Hodges, A. (2016, November). Connecting pedagogies: Accelerating impact with service learning and information literacy. Workshop. Academic Librarians’ Interest Group North (California). Santa Clara University. Santa Clara, CA.
- Nutefall, J. E., & Hodges, A. R. (2017, May). Connecting pedagogies: Service learning and information literacy. Reaching Across Illinois Library System (RAILS). Webinar. From Santa Clara University. Santa Clara, CA.
- Hodges, A. (2017, August). Selecting special education materials: Inclusion in education research and curriculum materials collections. International Association of School Librarians Conference. California State University, Long Beach. Webinar. From American University, Washington, DC.

Programs Chaired

Bezanson, D., & Hodges, A. (2008, June). What is the future of face-to-face reference? RUSA MARS 2008 Chair's Program. American Library Association 2008 Annual Conference. Anaheim, CA.

Hodges, A. (2013, June). Crossing the K-20 continuum: Are librarians bridging information literacy and 21st century skills? ACRL EBSS 2013 Program. American Library Association 2013 Annual Conference. Chicago, IL.

Reviews

Hodges, A. R. (2006). *The Blackwell Encyclopedia of Management*. 2nd edition. Ed. Cary L. Cooper. *Journal of Business and Finance Librarianship*, 11(3), 74-77.

Hodges, A. R. (2006, June). *Historical Dictionary of the Old South*. William L. Richter. *CHOICE: Current Reviews for Academic Libraries*, 43(10), 1809.

Hodges, A. R. (2007, April). *The Encyclopedia of American Folklife*. Ed. Simon E. Bronner. *CHOICE: Current Reviews for Academic Libraries*, 44(8), 1316.

Hodges, A. R. (2008, March). *Alice Munro: An Annotated Bibliography of Works and Criticism*. Ed. Cathy Moulder and Carol Mazur. *CHOICE: Current Reviews for Academic Libraries*, 45(7), 1128.

Hodges, A. R. (2009, January). *AlabamaMosaic* [Internet Resource]. *CHOICE: Current Reviews for Academic Libraries*, 46(5), 872-873.

Hodges, A. R. (2009, November). *Encyclopedia of Alabama* [Internet Resource]. *CHOICE: Current Reviews for Academic Libraries*, 47(3), 465.

EDITORIAL SERVICE

Editorial Board Member and Peer Reviewer (2010 to present) for *Behavioral & Social Sciences Librarian*, a Routledge, Taylor & Francis Group journal, <http://www.tandfonline.com/loi/wbss20#.VDfYUNR4qm1>

Reviewer (2016 to present) for *Communications in Information Literacy*, a peer-reviewed, independent, and open access journal, <http://www.comminfolit.org/index.php?journal=cil>

Editorial Review Board (2016 to present) for *Journal of Online Learning Research*, an Association for the Advancement of Computing in Education (AACE) open access, peer-reviewed journal, <https://www.aace.org/pubs/jolr/>

Manuscript Reviewer for Pankl, L., Theiss-White, D., & Bushing, M. C. (Eds.). (2010). *Recruitment, development, and retention of information professionals: Trends in human resources and knowledge management*. Hershey, PA: Business Science Reference (IGI Global).

Peer Reviewer (2012 to 2016) for Association for the Advancement of Computing in Education (AACE), Society for Information Technology in Teacher Education (SITE) Annual Conference. <http://site.aace.org/>

EXTERNAL RANK, TENURE, OR PROMOTION REVIEWS

Binghamton University, Binghamton, NY, 2009

The George Washington University, Washington, DC, 2008, 2009

TEACHING

Undergraduate Courses

EDU 319. Children's Literature: Multicultural and International Approaches. 3-credit hour undergraduate course. School of Education. American University, Washington, DC

- Section 001, 28 students, spring 2010
- Supervised 1 Honors capstone-community service learning project, spring 2010
- Included Abroad at AU students (EDU 095), a section for international students in the study abroad at American University program, spring 2010
- Section E01L (online course), 5 students, summer 2011

EDU 394/494. Community Service Learning Project. Children's Literature: Multicultural and International Approaches. 1-credit hour undergraduate course. School of Education. American University, Washington, DC

- Section 001 supervised 3 student projects, spring 2010
- Section 002 supervised 1 student project, spring 2015

EDU 416. Uses of Technology in Education. 3-credit hour undergraduate course. School of Education. American University, Washington, DC

- Section 001, 18 students, fall 2015; Section 001, 14 students, spring 2016; Section A01 (hybrid course), 3 students, summer 2016; Section 001 (community-based learning course), 7 students, fall 2016; Section 002 (hybrid course), 18 students, spring 2017

EDU 419. Children's Literature: A Critical Literacy Perspective. 3-credit hour undergraduate course. School of Education. American University, Washington, DC

- Section 001HB (hybrid course), 19 students, spring 2013
- Section 001HB (hybrid course), 15 students, spring 2015

EDU 490. Independent Study Project in Education. 2 and 4-credit hour undergraduate courses. School of Education. American University, Washington, DC

- Critical Literacy in Practice (4 hours): supervised during spring 2010
- Young Adult Literature (2 hours): supervised during summer and fall 2010

EDU 498. University Honors Capstone. 5-credit hour undergraduate independent study. School of Education. American University, Washington, DC

- Advanced Reader Book Database (5 hours): supervised during spring 2017

Graduate Courses

EDU 519. Uses of Technology in Education. 3-credit hour graduate/undergraduate course. School of Education. American University, Washington, DC (13 sections)

- Section N93U, 14 students, summer 2008; Section 001/90, 16 students, fall 2008; Section 001/901, 15 students, spring 2009; Section N96U, 21 students, summer 2009; Section 001/902, 16 students, fall 2009; Section 001/900, 19 students, fall 2010; Section 001/900, 20 students, spring 2011; Section 001/900, 16 students, fall 2011; Section 001/901, 16 students, spring 2012; Section 001HB/901HB (hybrid course), 18 students, fall 2012; Section 001, 19 students, fall 2013; Section 001, 20 students, fall 2014; Section A01, 16 students, summer 2015

EDU 560. Advanced Technology in Education. 3-credit hour graduate course. School of Education. American University, Washington, DC

- Independent study supervised during spring/summer 2009

EDU 596. Special Topics/Non-recurring. Social Media Literacy. 3-credit hour graduate/undergraduate course. School of Education. American University, Washington, DC

- Section E02L (online course), 8 students, summer 2012

Graduate Courses (cont.)

EDU 616. Uses of Technology in Education. 3-credit hour graduate course. School of Education. American University, Washington, DC

- Section 001, 4 students, fall 2015; Section 001, 3 students, spring 2016; Sections A01, A91, A92 (hybrid course), 9 students, summer 2016; Section 001, 5 students, fall 2016; Sections 001, 901 (hybrid course), 11 students, spring 2017

EDU 619. Children's Literature: A Critical Literacy Perspective. 3-credit hour graduate course. School of Education. American University, Washington, DC

- Section E01L (online course), 5 students, summer 2011
- Section F01L (online course), 10 students, summer 2012
- Section N91U (online course), 14 students, summer 2012
- Section 001HB/901HB (hybrid course), 2 students, spring 2013
- Section 001HB (hybrid course), 13 students, spring 2015

EDU 690. Independent Study Project in Education. 3-credit hour graduate course. School of Education. American University, Washington, DC

- Adolescent Literature: supervised during spring 2010
- Writing Interactive Media for Children: supervised during spring/summer 2010
- Web 2.0 and the Digital Humanities: supervised during spring/summer 2012

SPEX 065. Professional Development. 1-credit hour graduate course. Master's Accelerator Program (MAP). School of Professional and Extended Studies. American University, Washington, DC

- Introductory course for newly arrived and accepted international graduate students admitted to MAP within the International Accelerator Program (IAP)
- Section 002, 12 students, fall 2016

UNIVERSITY-WIDE AND DEPARTMENTAL SERVICE

American University-Wide Service

- Faculty Senate-appointed member, Reinventing the Student Experience (RiSE) Faculty Engagement Working Group, 2016-2017
- Elected library faculty member, Faculty Senate, Committee on Faculty Actions, 2014-2017; Vice-Chair, 2016-2017
- Panelist, 2017 Ann Ferren Conference on Teaching, Research and Learning, "Maximize Your Instructional Effectiveness with Universal Design for Learning (UDL)" with Marianne Huger-Thomson (Senior Director, Academic Support and Access Center) and Joy Adams (Instructional Designer, University Library)
- Panelist, 2017 Ann Ferren Conference on Teaching, Research and Learning, "Developing High-Impact, Web-Based Student Writing: Using WordPress in the Classroom," with Hunter Hoskins (Instructor, College Writing) and Lindsay Murphy (CTRL)
- Panelist, 2017 Ann Ferren Conference on Teaching, Research and Learning, "Community-Based Learning: What? So What? Now What?", with Marcy Campos (CCES) and Noemi Enchautegui-de-Jesus (Assistant Professor, Psychology)
- Selected Participant, Community-Based Learning Faculty Fellows Institute, 2016
- Faculty Senate-appointed member, Search Committee, Dean of Academic Affairs & Senior Vice Provost, 2015
- Elected library faculty senator, Faculty Senate, 2013-2015
- Appointed library faculty member, Online Learning Advocacy Committee, 2009-2013
- Elected library faculty member, Faculty Senate, Committee on Graduate Curriculum, 2011-2013
- Elected library faculty member (two terms), Faculty Senate Joint Committee on Curriculum and Academic Programs, 2007-2009; 2009-2011
- Elected library faculty member (temporary), Faculty Senate Joint Committee on Curriculum and Academic Programs, 2006-2007

American University-Wide Service (cont.)

- Panelist, 2014 Faculty Retreat, "Framing the Balance between Liberal Arts and Life Skills" with John Hyman (Director, College Writing Program) and Scott Talan (Assistant Professor)
- Panelist, 2013 Teaching, Research and Technology Workshops, "Excellence and Efficiency: Developing Better Student Writers While Streamlining Your Teaching" with Lacey Wootton (Hurst Senior Professorial Lecturer) and Caron Martinez (Professorial Lecturer)
- Panelist, 2012 Ann Ferren Conference on Teaching, Research and Learning, "Using the Principles of Gaming in the Classroom" with Meghan Foster (CTRL), Rachel Borchardt (Assistant Librarian) and Robin Chin Roemer (Assistant Librarian)
- Panelist, 2011 Ann Ferren Teaching Conference, "Plagiarism: Dishonesty or Ignorance?" with Meg Weekes (SPA Associate Dean of Academic Affairs), Rose Ann Robertson (SOC Associate Dean of Academic Affairs) and Teri Schmidt (SPA Students and Academic Affairs Coordinator)
- Panelist, 2009 Ann Ferren Teaching Conference, "Writing Across Borders: Working with International Student Writers" with Angela Dadak (International Student Coordinator), Sharyl Pattillo (Counselor, International Students) and Michael Roehm (Senior International Student Advisor)
- Panelist, 2009 Ann Ferren Teaching Conference, "Fighting the Slump: Effective Pedagogy for Reinvigorating the Mid-Semester Classroom" with Alison Thomas (College Writing Instructor), Anthony Ahrens (Associate Professor of Psychology), Darrell Hayes (Assistant Professor of Communication), Michael Keynes (Director of Undergraduate Studies, Mathematics & Statistics) and Jocelyn McCarthy (College Writing Instructor)
- Appointed library faculty member, College Writing Program Task Force, 2008-2009
- Member, Faculty Summit Planning Committee, Spring 2009
- Presenter, "Classes Without Quizzes," All American Alumni Weekend 2008
- Panelist, "Careers in Library and Information Science," Career Center/University Library, Fall 2007
- Member, 2007, 2008, 2009 Ann Ferren Teaching Conference Planning Committee
- Presenter, 2006 TESOL Fall Workshop on Plagiarism, "Seeing One's Role in the Academic Community: How Librarians Support Academic Integrity" with Kirsten Allen (Assistant Librarian)
- Panelist, 2006 Ann Ferren Teaching Conference, "Inside the University College: Appraising the Opening Semester" with Caleen Jennings (Professor of Theatre), Faith Leonard (Dean of Students), W. Joseph Campbell (Associate Professor of Print Journalism), Kathy Rizzo (Student Program Associate) and Haig Mardirosian (Acting Dean of Academic Affairs)
- Participant, GLBTA Safe Space Sticker Training Program, Spring 2005
- Faculty member, Judicial Affairs and Mediation Services Student Conduct Council, 2004-2008

American University Library and School of Education (SOE) Service

- Elected vice-chair, University Library Faculty Council, 2016-2017
- Faculty panelist, CAS Academic Integrity Code Review Panel, 2016-2017
- Presenter, *Books That Shaped America* series, *The Snowy Day*, April 5, 2016
- Search committee member, Assistant Librarian, Business (continuing appointment-line), 2017
- Chair, Search committee, Part-time Reference Librarian, 2015; 2016
- Chair, Search committee, Reference Coordinator Librarian (staff-line), 2013; 2017
- Chair, Search committee, Assistant Librarian, Instructional Design (term-line), 2013
- Chair, Search committee, Part-time Instructional Designer (staff-line), 2012
- Search committee member, Assistant Professor of Special Education (tenure-line), 2011-2012
- Tenured member, University Library Committee on Faculty Actions, 2011-2017; Elected Secretary, 2012-2014
- Elected junior tenure line member (two terms), University Library Rank and Tenure Committee, 2008-2009; 2009-2011
- Elected member, University Library Merit Review Committee, 2006-2007; 2011; Chair, 2012
- Member, SOE Teacher Education Committee, 2012-2017
- Moderator, Digital Futures Forum - *Forging a New Path: How Technology and Digital Literacy are Changing Higher Education*, October 2011
- MAT portfolio evaluator, School of Education, 2008-2009

American University Library and School of Education (SOE) Service (cont.)

- Search committee member, Part-time Instruction Librarians (two positions), 2008
- Organizer and participant, SOE/University Library, Annual Larissa Gerstel Critical Literacy Symposium, 2007-2013; 2016-2017
- Search committee member, Assistant Librarian, Reference and Instruction (term line), 2006
- Introductions: Fall 2007 Celebrating Scholarship, SIS Associate Professor Patrick Thaddeus Jackson, October 2007; Fall 2005 Celebrating Scholarship, SPA Professor Brian Forst, School of Public Affairs, October 2005
- Representative, Washington Research Library Consortium (WRLC) Virtual Reference (VR) Task Force & VR Transcript Analysis and Software Evaluation Committees, 2004-2006

INFORMATION TECHNOLOGY SKILLS

Familiarity and Skills

- Operating systems: Microsoft Windows 10; Apple macOS Sierra
- Instructional design/authoring software: Adobe Captivate; TechSmith Jing, Camtasia
- eLearning: Blackboard Learn 2015; Canvas; Kaltura; Piazza; Springshare CampusGuides v. 2
- Office software: Microsoft Office 2016 / Office 365; LotusNotes; Adobe Photoshop
- Integrated library management systems: Ex Libris, a ProQuest Company; Voyager & Aleph
- Chat tools: Libraryh3lp; Google Hangouts; Skype; FaceTime
- Cataloging familiarity: RDA; MARC format
- Citation management: EndNote X8; Zotero; Mendeley
- Vendor interfaces and discovery layers: EBSCO, Gale: Cengage Learning, LexisNexis, ProQuest, Summon 2.0, Thomson Reuters Web of Science, Wolters Kluwer Ovid, et al.