## **KHALDOUN ABOUASSI**

Department of Public Administration and Policy School of Public Affairs, American University 4400 Massachusetts Avenue NW | Washington, DC 20016 Tel: 202. 885.2509 | <u>abouassi@american.edu</u>

## **APPOINTMENTS AND AFFILIATIONS**

| Assistant Professor of Public Administration and Policy<br>School of Public Affairs, American University   | 2015- Present |
|--|---------------|
| Assistant Professor<br>Bush School of Government and Public Service, Texas A&M   | 2012-2015     |
| <b>Research Fellow</b><br>Arizona State University, Center for Organizational Research and Design  | 2018-         |
| EDUCATION  |               |
| <ul> <li>Ph.D. in Public Administration</li> <li>Maxwell School of Syracuse University, Syracuse NY</li> <li>Dissertation: Hands in The Pockets of Mercurial Donors: How Three Theories Explain NGO Responses to Shifting Funding Priorities.</li> <li>Recipient of the Association for Research on Nonprofit Organizations and Vo Action (ARNOVA)'s 2013 Gabriel G. Rudney Memorial Award for Outstandin Dissertation in Nonprofit and Voluntary Action</li> <li>Dissertation Committee: Stuart Ira Bretschneider (Chair), Rosemary O'Leary, Schroeder, Jeremy Shiffman, Mary Tschirhart</li> </ul> | luntary<br>1g |
| Master's Degree, Public Administration<br>American University of Beirut, Lebanon   | 1999          |
| Bachelor Degree, Public Administration<br>American University of Beirut, Lebanon   | 1995          |

## **PUBLICATIONS**

### PEER REVIEWED JOURNAL ARTICLES

1. **AbouAssi K,** Makhlouf N, Tran L\*. (Forthcoming). Association Between Organizational Capacity and Scope Among Lebanese Nonprofits. *Public Performance and Management Review* 

- 2. AbouAssi K, Nabatchi T. (Forthcoming). A Snapshot of FOIA Administration: Examining Recent Trends to Inform Future Research. *American Review of Public Administration* <u>https://goo.gl/z8Xpst</u>
- 3. AbouAssi K, Bies A. (Forthcoming). Relationships and Resources of NGOs: Coercive, Normative, and Mimetic Isomorphism in Shaping NGO Self-regulation. *Public Management Review*. Published online <u>https://goo.gl/WMqqFG</u>
- 4. **AbouAssi K**, Bowman A. (Forthcoming). Towards a Conditional Analysis of NGO-Local Governments Relations in Developing Countries. *Perspective on Public Management and Governance*. Published online <u>https://goo.gl/7BTizf</u>
- AbouAssi K., Tschirhart M. (2018). Organizational Response to Changing Demands: Predicting Behavior in Donor Networks. *Public Administration Review*. 78(1): 126-136 <u>https://goo.gl/Ho7Fj5</u> (Podcast: <u>https://goo.gl/6k2KbC</u>)
- AbouAssi K., Tschirhart M., Makhlouf N\*. (2017). Locations of Decision-Makers in Membership Organizations: Lessons from Lebanon. *Nonprofit Management and Leadership*. 28(2): 237-247 <u>https://goo.gl/fAFWuJ</u> (Podcast: <u>https://goo.gl/zqFxY1</u>)
- AbouAssi K, Jo S\*. (2017). Partnerships among Lebanese Nonprofit Organizations: Assessing the Impact on Human Resource Capacity. *American Review of Public Administration*. 47(6): 487-498 <u>https://goo.gl/O8ClnJ</u>
- AbouAssi K, An SH\*. (2017). Gender Representation and Organizational Size: Examining Opportunities for Members' Involvement in Membership Organizations. *Public Management Review*. 19(10): 1437-1454 <u>http://goo.gl/Jjgz3Q</u>
- AbouAssi K, Bowman A. (2017). Special-Purpose Authorities: A Welcomed Alien to Decentralization in Lebanon. *International Review of Administrative Sciences*, 83(3): 503-523 <u>https://goo.gl/JAtF7F</u>
- AbouAssi K, Trent D. (2016). NGOs Accountability from an NGO Perspective: Perceptions, Strategies, And Practices. *Public Administration and Development*, 36: 283–296 <u>https://goo.gl/SaoOU8</u>
- AbouAssi K, Makhlouf N\*, Whalen P\*. (2016). Nonprofits Resource Capacity: Antecedents for Partnerships. *Nonprofit Management and Leadership*, 26(4):435-451 <u>https://goo.gl/pP8z4D</u> (Podcast: <u>https://goo.gl/nyA4VZ</u>)
- AbouAssi K. (2015). Testing Resource Dependency as a Motivator for NGO Self-Regulation: Suggestive Evidence from the Global South. *Nonprofit and Voluntary Sector Quarterly*, 44(6): 1255-1273 <u>https://goo.gl/LXKJS4</u>
- 13. AbouAssi K. (2014). Get Money Get Involved? NGO's Reactions to Donor Funding and their Potential Involvement in the Public Policy Processes. *VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations*, 25(4): 968-990 https://goo.gl/EsvL1w
- AbouAssi K, Nabatchi T, Antoun R. (2013). Challenges of Citizen Participation in Public Administration in Lebanon. *International Journal of Public Administration*, 36(14): 1029-1043 <u>https://goo.gl/MJxVlf</u>

- 15. AbouAssi K. (2013). Hands in the Pockets of Mercurial Donors: NGO Response to Shifting Funding Priorities. *Nonprofit and Voluntary Sector Quarterly*, 42(3): 584-602 <u>https://goo.gl/gh2IZL</u>
- 16. AbouAssi K, Trent D. (2013). Understanding Local Participation amidst Challenges: Evidence from Lebanon in the Global South. VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations, 24(4): 1113-1137 <u>https://goo.gl/X3WVvT</u>
- 17. AbouAssi K. (2010). International Development Management through a Southern Lens. *Public Administration and Development Journal*, 30(2): 116-123. <u>https://goo.gl/FQVbJv</u>

\* Doctoral or graduate student

### WORK UNDER REVIEW

- 1. **AbouAssi K**, Carboni J. Birds of a Feather or Branching Out?: Explaining Formation and Structuration in a Sphere of Collaborative Governance. *Nonprofit and Voluntary Sector Quarterly* (Revise and Resubmit)
- 2. AbouAssi K, Faulk L, Tran L\*, Shaffer L\*, Kim M\*. Perceptions on the Use and Availability of Local Government and Nonprofit Services in Diverse Urban Settings. *Nonprofit and Voluntary Sector Quarterly* (Revise and Resubmit)
- 3. **AbouAssi K**, Bauer Z\*, Johnston J. Collaboration, Venus, and Mars: The Gender Factor in Inter-Sectoral Relations. *Journal of Public Administration Research and Theory* (Revise and Resubmit)
- 4. **AbouAssi K**, McGinnis Johnson J, Holt S\*. Millennials' Sector and Employer Switching: Do They Stay or Do They Go? *Public Administration Review* (Revise and Resubmit)
- 5. AbouAssi K, Jo S\*. Human Resources of Nonprofits: An indicator of Capacity or Need? *Nonprofit and Voluntary Sector Quarterly*
- 6. **AbouAssi K**., Tschirhart. Testing the Strategic Response Model to Predict Organizational Behavior in Donor Networks. *Public Administration Review*

\* Doctoral or graduate student

## PEER/EXPERT REVIEWED BOOK CHAPTERS

- Corbett C, Vienne D\*, AbouAssi K, Namisi H, and Smith DH. (2016). Self-Regulation in Associations. In DH. Smith, RA Stebbins, and J. Grotz (eds.) *The Palgrave Handbook of Volunteering, Civic Participation, and Nonprofit Associations,* (pp. 1025-1044). London, UK: Palgrave Macmillan
- AbouAssi K. (2015). Giving in Lebanon: Traditions and Reality in an Unstable Environment. In F. Handy and P. Wiepking (eds.) *The Palgrave Research Companion to Global Philanthropy* (pp. 338-353). New York, NY: Palgrave Macmillan: Awarded ARNOVA's 2016 Virginia A. Hodgkinson Research Book Prize
- AbouAssi K. (2015). The Third Wheel in Public Policy: An Overview of NGOs in Lebanon. In *Public Policy and Administration in the Middle East*, A. Dawoody (ed.) (pp. 215-231). New York, NY: Springer.

- 4. **AbouAssi K**. (2007). *Lebanon Country Profile*. In V. Finn Heinrich (ed.), *CIVICUS Global Survey of the State of Civil Society*. Bloomfield, CT: Kumarian Press, Inc.
- \* Doctoral or graduate student

### **CONFERENCE PROCEEDINGS**

- 1. AbouAssi K, Bowman O'M. (2017). At the Intersection: Governance, Collaboration and Engagement in Developing Countries. Conference Proceedings, 3rd International Conference on Democratic Governance in the Developing World. <u>https://goo.gl/daP4XF</u>
- 2. AbouAssi K, Trent D. (2015). *NGO Accountability from an NGO Perspective: Their Perceptions, Strategies, and Practices.* The Program on Governance and Local Development at Gothenburg. <u>https://goo.gl/sc45kg</u>

### COMMENTARIES AND WORKING PAPERS

- 1. AbouAssi K. (2018). Advancing the Research and Practice Agenda on Local Government-Nonprofit Relationships in Developing Countries. PA Times. <u>https://goo.gl/aJfWEW</u>
- 2. AbouAssi K, Bowman A, Johnston J. (2017). Opinion: How to strengthen NGO-local government collaboration. *Devex*. <u>https://goo.gl/QZ4kWr</u>
- 3. AbouAssi K, Bowman A, Johnston J, Tran L, Bauer Z. (2017). *Relations between Nongovernmental Organizations and Local Governments in Developing Countries: The Case of Lebanon.* American University, School of Public Affairs. <u>https://goo.gl/UkACDL</u>
- 4. AbouAssi K. (2006). Lebanese Civil Society: A Long History of Achievements, Facing Decisive Challenges Ahead of an Uncertain Future. International Management and Training Institute, Lebanon.

## CASES AND SIMULATIONS:

- AbouAssi K, Nabatchi T. (2017). *The Great Pacific Garbage Patch*. Available at: <u>https://goo.gl/JTZ1i3</u> [\*\*Winner of the 2017 Maxwell School's Tenth e-PARCC Collaborative Governance Initiative Competition for Best Teaching Simulation\*\*]
- AbouAssi K, Herrold C. (2014). New Funding, New Beginnings: To Collaborate or Not to Collaborate. Available at: <u>https://goo.gl/mnoQdU</u> [\*\*Third Place Award, Best Teaching Case Competition, Maxwell School's Seventh e-PARCC Collaborative Governance Initiative Competition for Teaching Case and Simulation Competition\*\*]

### WORK IN PROGRESS

- 1. Exploring Relationships of Resources and Authorities between NGOs and Local Governments in Developing Countries, with Ann O'M Bowman and Jocelyn Johnston, Long Tran\*, and Zachary Bauer\*
- 2. Citizen Participation and Identity Disclosure, with Mary Tschirhart and Steven R. Smith
- 3. Volunteering in Membership Associations: Does Gender Diversity Make a Difference?, with Seung-Ho An\*

- 4. Citizen Participation: Incorporating a Collective Action Perspective, with Mary Tschirhart
- 5. Process and Organizational Characteristics Impacting the Administration of FOIA, with Tina Nabatchi and Iuliia Shybalkina\*
- 6. The Effects of Racial Diversity and Representation on Members' Involvement, with Seung-Ho An\*
- 7. Mirroring the Citizen Participation Spectrum: A Citizen Perspective
- 8. Management of Refugee Camps, Atypical Public Management, with Tina Nabatchi
- 9. Nonprofit Organization Involvement in the Certification Industry, with Mary Tschirhart
- 10. Transparency and Accountability in Foundations, with Angela Bies and Lewis Faulk
- 11. The Impact of Citizen Participation on the Performance of Public Agencies

\* Doctoral or graduate student

## **ORIGINAL DATA COLLECTED**

- NGOs-Local Government Relations in Developing countries (2017). Data from surveys of local governments and NGOs in Lebanon. Partially funded by Metropolitan Policy Center at American University and the Bush School of Government and Public Service
- The D.C. Area Study Metropolitan Neighborhood Change (2016). Data from surveys of D.C residents on opportunities and problems and organizations serving their needs across D.C. neighborhoods
- The Status and Needs of Environmental NGOs Survey (2010-2011). Longitudinal data on organizational management, human capital, financial resources, program, and interorganizational resources for a sample of 153 environmental NGOs in Lebanon

## **AWARDS & HONORS**

- 2017 Robert Cleary Award for Excellence in Public Affairs Research, School of Public Affairs, American University 2013 Association for Research on Nonprofit Organizations and Voluntary Action's Gabriel G. Rudney Memorial Award for Outstanding Dissertation in Nonprofit and Voluntary Action Research 2011 Academy of Management-Public and Nonprofit Division's Doctoral Consortium 2010 Dissertation Fellowship, Department of Public Administration-Syracuse University 2010 Consortium on Qualitative Research Methods' Institute for Qualitative and Multi-Method Research Scholarship 2009 George Washington University - CIBER Summer Doctoral Institute for Research and Study on Institutions & Development Fellowship
- 2007-10 Spencer D. Parratt Endowed Scholarship

## **FELLOWSHIPS**

| 2018 | Research Fellow, Center for Organizational Research and Design, Arizona State |
|------|---|
|      | University  |

2010 Visiting Scholar, Institute for Middle East Studies, George Washington University

### **GRANTS AND FUNDING**

- 2017 Excellence with Impact Grant- School of Public Affairs, American University (\$5,000)
- **2016-17** ASAE Foundation, Scholarly Research Grant Program (\$7,500)
- 2016 Excellence with Impact Grant- School of Public Affairs, American University (\$3,500)
- 2016 Metropolitan Policy Center, American University (\$10,000)
- 2014-16 Transforming Democracy Research Grant (international research project)- Bush School of Government and Public Service, Texas A&M (\$10,000)
- 2014-16 Transforming Democracy Research Grant (domestic research project), with Ann O'M Bowman, Will Brown and Laurie Paarlberg- Bush School of Government and Public Service, Texas A&M (\$100,000)
- **2014** Faculty Research Grant- Scowcroft Institute of International Affairs, Texas A&M (\$2,530)
- **2013** Faculty Research Grant- Bush School of Government and Public Service, Texas A&M (\$2,450)
- **2012** Research and Design Grant- Texas A&M- Office of Associate Provost for information Technology (\$2,000)

## **CONFERENCE PAPERS AND PRESENTATIONS**

**International Research Society for Public Management (IRSPM) XXII Annual Conference.** Edinburgh, Scotland. April 2018

- Panel Presentation: *The Gender Factor in Cross-sectoral Collaboration (with* Zachary Bauer and Jocelyn Johnston)
- Panel Presentation: *Citizen Participation: Incorporating a Collective Action Perspective* (with Mary Tschirhart and Steven R. Smith)

**American Society of Public Administration (ASPA) Annual Conference**. Denver, CO. March 2018.

• Panel Presentation: *Testing Theories of Local Government-NGO Interactions in Developing Countries* (with Ann O'M Bowman, Jocelyn Johnston, Long Tran, and Zachary Bauer)

Southern Political Science Association 2018 Annual Meeting. New Orleans, LA. January 2018

Khaldoun AbouAssi- CV

- Panel Presentation: *Local Government-NGO Interactions in Developing Countries (with* Ann O'M Bowman, Jocelyn Johnston, Long Tran, and Zachary Bauer)
- Panel Presentation: *Examining FOIA's Organizational and Process Characteristics* (with Tina Nabatchi)

### Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) 46th Annual Conference. Grand Rapids, MI. November 2017.

- Panel Presentation: Volunteering in Membership Associations: Does Gender Diversity Make a Difference (with Seung-ho An)
- Panel Presentation: *Dynamics of NGO-Local Government Relations in A Nonwestern Context: What Can We Learn*? (with Ann O'M Bowman, Jocelyn Johnston, Long Tran, and Zachary Bauer)
- Panel Presentation: *Perceptions on the Use and Availability of Local Government and Nonprofit Services in Diverse Urban Settings* (with Lewis Faulk, Minjung Kim, Joe Shaffer and Long Tran)
- Colloquy Presentation: Advancing the Research Agenda on Local Government-Nonprofit Relationships

# **Network of Schools of Public Policy, Affairs, and Administration (NASPAA) Annual Conference.** Washington, D.C. October 2017.

• Roundtable Discussion: Bringing Nonprofit and Nongovernmental Organizations into Globalized Public Affairs Curricula

# Association for Budgeting and Financial Management (ABFM) 29th Annual Research Conference. Washington, D.C. September 2017.

• Panel Presentation: *Exploring a Framework for NGO-Local Government Collaboration: Comparing Collaboration in Developed and Developing Countries* (with Ann O'M Bowman, Jocelyn Johnston, Long Tran, and Zachary Bauer)

## Academy of Management Annual Meeting. Atlanta, GA. August 2017.

• Panel Presentation: *Birds of a Feather?: Nonprofit Partnership Formation and Evolution in Uncertain Contexts!* (with Julia Carboni)

## Public Management Research Conference. Washington, D.C. June 2017.

- Panel Presentation: *Individual Perceptions and Use of Nonprofits in Diverse Urban Settings* (with Lewis Faulk, Minjung Kim, Joe Shaffer and Long Tran)
- Panel Presentation: *Job Mobility Across and Within Sectors: Millennials' Story* (with Jasmine Johnson and Stephen Holt)

### Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA)-Asia Conference. Beijing, China. June 2017.

• Panel Presentation: *Examining the Association between Organizational Mission and Capacity* (with Nadeen Makhlouf and Long Tran)

## International Studies Association 2017 Annual Convention. Baltimore, MD. February 2017.

• Panel Presentation: Towards a Conditional Analysis of NGO-Local Government Relations in Developing Countries (with Ann O'M Bowman)

Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) 45th Annual Conference. Washington, D.C. November 2016.

- Panel Presentation: *Human Resources in Nonprofits: An Indicator of Capacity or Need?* a conference (with Suyeon Jo)
- Panel Presentation: *Organizational Scope and Capacity* (with Nadeen Makhlouf and Long Tran)

International Conference on Democratic Governance in the Developing World.

Washington, D.C. July 2016.

• Panel Presentation: *Creating Sound Governance through Cross-Sectoral Interactions at the Local Level* (with Ann O'M Bowman)

International Research Society for Public Management 20<sup>th</sup> Annual Conference. Hong Kong. April 2016.

• Panel Presentation: *Civic Voice and Tensions with Public Management* (with Mary Tschirhart)

**American Society of Public Administration (ASPA) Annual Conference**. Seattle, WA. March 2016.

• Panel Presentation: Creating Sound Governance through Cross-Sectoral Interactions at the Local Level (with Ann O'M. Bowman)

Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) 44th Annual Conference. Chicago, IL. November 2015.

- Panel Presentation: Nonprofit Organization Involvement in the Certification Industry: Certification Promotion to Soldiers, Sailors and Veterans Transitioning to Civilian Employment (with Mary Tschirhart)
- Panel Presentation: *Features of NGOs-Local Governments Relations in Developing Countries* (with Ann O'M Bowman)
- Panel Presentation: Gender and Size Matter! Examining Opportunities for Members' Participation in Membership Associations, (with Seung-Ho An)

# Indiana University Lilly Family School of Philanthropy's Workshop in Multidisciplinary Philanthropic Studies. Indianapolis, IN. September 2015

• Workshop Presentation: Institutional or Strategic Legitimacy?: Explaining Collaborative Partnership Formation and Field Structuration (with Julia Carboni)

## Public Management Research Conference. Minnapolis, MN. June 2015

• Panel Presentation: *At the Intersection: Governance, Collaboration and Engagement in Developing Countries* (with Ann O'M. Bowman)

Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) 43th Annual Conference. Denver, CO. November 2014

- Panel Presentation: Partnerships Among Nonprofit Organizations: Assessing the Impact on Human Resource Capacity (with Suyeon)
- Panel Presentation: *Decision-Making in Nonprofit Membership Associations: Locations of Influence* (with Mary Tschirhat and Seung-Ho)

# Association for Public Policy Analysis and Management (APPAM) 36<sup>th</sup> Annual Research Conference. Albuquerque, NM. November 2014.

- Panel Presentation: *Motivators of Self-regulation Among Nonprofit Organizations* (with Angela Bies)
- Panel Presentation: Antecedents of Collaboration Among Nonprofit Organizations (with Suyeon)

# Mapping Local Governance Inaugural Conference for the Yale Program on Governance and Local Development. New Haven, CT. May 2014.

• Panel Presentation: NGO Accountability — Perceptions, Reactions and Practices

# **American Society of Public Administration (ASPA) Annual Conference.** Washington, D.C. March 2014.

- Fred Riggs Symposium on International Comparative Administration Presentation: *Project Management Application in Nonprofit Organizations- a Comparative Note*
- Panel Presentation: *Decentralization in Lebanon* (with Ann O'M. Bowman)

### Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) 42th Annual Conference. Hartford, CT. November 2013.

- Panel Presentation: Project Management in Nonprofit Organizations
- Panel Presentation: NGO Self-Regulation from an Institutional Perspective

## Public Management Research Conference. Madison, WI. June 2013.

• Panel Presentation: Moving *Beyond Resource Dependence: An Integrated Theory To Understand Organizational Behavior.* 

# **American Society of Public Administration (ASPA) Annual Conference.** New Orleans, LA. March 2013.

• Panel Presentation: Integrating Resource Dependency Theory and Theory of Weak Ties

# Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) **41th Annual Conference**. Indianapolis, IN. November 2012.

- Colloquy Presentation: *Women and the Arab Spring*
- Panel Presentation: NGO Accountability—A Two-Way Practice

# **American Society of Public Administration (ASPA) Annual Conference.** Las Vegas, NV. March 2012.

• Panel Presentation: Citizen *Participation in Public Administration: Views from Lebanon,* (with Tina Nabatchi and Randa Antoun)

Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) 40th Annual Conference. Toronto, Canada. November 2011.

- Colloquy Presentation: Citizen Participation in Development
- Panel Presentation: NGO-Government Relations Relative to Donor Funding
- Panel Presentation: Non-Governmental Organizations' Self-Regulation- Using Resource Dependence Theory

# Association for Public Policy Analysis and Management (APPAM) 33<sup>rd</sup> Annual Research Conference. Washington, D.C. November 2011

• Panel Presentation: *How* Changes *In Donor Funding Shape NGOs' Impact On Public Policy?* 

#### Academy of Management Annual Meeting. San Antonio, TX. August 2011.

• Panel Presentation: Distinctive *Characteristics of Partnerships as Inter-Organizational Collaborations.* 

#### Public Administration Theory Network Annual Conference. Norfolk, VA. May 2011.

• Panel Presentation: Understanding *Local Participation Amidst Challenges: Evidence from Lebanon in the Global South* (with Deborah Trent)

Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) **39<sup>th</sup> Annual Conference**. Alexandria, VA. November 2010.

• Panel Presentation: Understanding *Partnerships as Inter-Organizational Collaborations* through a Network Analysis Exercise

# Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) **39<sup>th</sup>** Annual Conference. Cleveland, OH. November 2009.

• Panel Presentation: *How Do Non-Governmental Organizations React To The Shift in The Focus of Donor Agencies' Funding? Hirschman's Typology in Application* 

# Association for Public Policy Analysis and Management (APPAM) 31<sup>st</sup> Annual Research Conference. Washington, D.C. November 2009.

• Panel Presentation: *Inter-organizational Relationships of Transnational NGOs* (with Ines Mergel and Hans Peter Schmitz)

## **TEACHING EXPERIENCE**

#### American University:

- Organizational Analysis (in person and online)
- Grant Management

#### Texas A&M:

- Volunteer and Human Resources Management in Nonprofit Organizations
- Grants and Contracts Management (in person and online)
- Public Management

International NGOs (in person and online)

## **TEACHING INTERESTS**

- Nonprofit theory, governance, finance and management
- Development management
- Development theory and discourses
- Collaboration- partnerships and networks
- Public Management
- Comparative public administration
- Qualitative methods

## **TRAINING EXPERIENCE**

- Trainer on citizen participation for civil servants in Lebanon; training delivered by Syracuse University's Program for the Advancement of Research on Conflict and Collaboration (PARCC) and funded by United States Agency for International Development
- Trainer on fund development for NGOs in Lebanon; led a group of professionals in training delivered funded by United States Agency for International Development
- Trainer on volunteerism and collaboration for NGOs in Lebanon; training delivered by Syracuse University's Campbell Public Affairs Institute and funded by the United States Agency for International Development

## **ACADEMIC SERVICES**

#### **American University:**

- Ph.D. Admissions Committee, Member, Department of Public Administration and Policy (2018-)
- Education Policy Committee, At large member; School of Public Affairs (2017-)
- Research Seminars, Co-organizer; Department of Public Administration and Policy (2016-)
- Faculty Search Committee, Member; Department of Public Administration and Policy (2015-2016)
- PhD Professional Development Series, Panelist; Department of Public Administration and Policy (2015)

### Texas A&M:

- Strengthening Democracy Initiative taskforce, Member; Texas A&M (2013)
- Admission Committee, Member; Bush School of Government and Public Service (2014)
- Faculty Search Committee, Member; Bush School of Government and Public Service (2012-2013; 2013-2014)
- Social Media Committee, Co-chair; Bush School of Government and Public Service (2013-2014)

## **ASSOCIATIONAL SERVICES**

- At-large member of the Board of Directors- Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) (2015-)
- Chair of the Committee on Professional Development, Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) (2018-)
- Chair of the Committee on Diversity, Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) (2015-)
- Mentor, International Society for Third-Sector Research (ISTR) Mentoring Program (2017-)
- Chair of the Code of Ethics Taskforce, Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) (2015-17)
- Immediate-past Chair of the Section on Effective and Sound Administration in the Middle East—American Society for Public Administration (ASPA) (2017-); Chair (2014-2017)
- Chair of Membership Committee and At-large member of the Executive Committee of the Theory, Issues, and Boundaries Section (TIBS)—Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) (2013-2017)
- Member of International Chapter Development Taskforce, American Society for Public Administration (ASPA) (2016-2017)
- Member of the conference committee, 1<sup>st</sup> ARNOVA ASIA Nonprofit Conference (2017)
- Member of the conference committee, 3<sup>rd</sup> International Conference on Democratic Governance (2016)
- Co-chair of ARNOVA 2014, 2015, and 2016 "Accountability, Effectiveness, Evaluation and Outcomes" track
- Co-chair of conference track for the 12<sup>th</sup> International Society for Third-Sector Research (ISTR) (2015)
- > Chair of ARNOVA's 2015 Early Scholars Professional Development Workshop Committee
- Member of the 2015 Best Dissertation Award Selection Committee for the Public and Nonprofit Division of the Academy of Management
- Chair of ARNOVA's 2014 Gabriel G. Rudney Memorial Award for Outstanding Dissertation Committee
- Member of the Working Group of the Program on Governance and Local Development (GLD) at Yale University (2014)
- Co-chair of ARNOVA 2013 Conference track, 'Recession, Renewal, Revolution?: Nonprofit and Voluntary Action in an Age of Turbulence'
- Manuscript reviewer: American Review of Public Administration, Environment, Development and Sustainability, Global Economics and Management Review, International Review of Administrative Sciences, Journal of International Development, Nonprofit and Voluntary Sector Quarterly, Nonprofit Management and Leadership, Public Administration Review,

Public Management Review, Public Performance and Management Review, VOLUNTAS: International Journal of Voluntary and Nonprofit

## **PROFESSIONAL RESEARCH**

- Participated in a study on the status of women after the Arab Spring for Knowledge Development Company
- Designated as the coordinator of the policy forum on the status of environmental NGOs in Lebanon, in coordination with the Lebanese Ministry of Environment, to present research findings and develop policy recommendations to be adopted by the Ministry and organizational strategies to be implemented by NGOs
- Participated in a study to restructure the Ministry of Interior and Municipalities in Lebanon for *UNDP*
- Participated in an institutional capacity assessment study for *Knowledge Dev*. funded by *UNDP*, to improve the capacity of municipalities, cooperatives, SMEs, and women and youth organizations in South Lebanon
- Served as an expert consultant on a capacity assessment project of Lebanese government entities for the planning and implementation of the Millennium Development Goals, executed by *Knowledge Dev.* funded by *UNDP*
- 2010 Participated in a study on municipalities in Lebanon for SUNY-Lebanon
- 2006-8 Designated as peer reviewer of the *International Budget Partnership*'s Open Budget Questionnaire for Lebanon, Yemen, Egypt and Morocco
- Participated in a study on Lebanese youth's perspectives on leadership, citizenship, identity and future, for the *Catholic Relief Services*
- Participated in a research exercise towards launching a national dialogue on corruption in Lebanon, an initiative by *UNDP and Lebanese Transparency Association*
- **2005-6** Designated as the participatory researcher responsible for drafting Lebanon country report on the state of civil society as part of Civil Society Index, an international action-research project coordinated by *CIVICUS: World Alliance for Citizen Participation*
- Participated in preparing a report on best practices in governance innovation in Lebanon to be presented at a regional Meeting on "Sharing of Best Practices in the Mediterranean region" as a part of *UNPAN* project on Innovation in Public Administration in the Euro-Mediterranean Region
- Participated in assessment study of *INTERNEWS* regional training and capacity building program
- Participated in drafting three short booklets on transparency, corruption and accountability as a part of *Lebanese Transparency Association* project

## **PROFESSIONAL EXPERIENCE**

#### AMIDEAST

**Training Department Director** (*full time, Jan.-Aug. 2007*): Managed a portfolio of \$1 millionbudget programs; launched four new fee-based courses- including PMP courses- and five trainings funded through USAID's Professional Training; developed partnerships with two local universities to host participants in USAID's Iraq National Capacity Development Program; setup CISCO internship (US-Lebanon Partnership's Workforce Development) and recruited the first cohort of 15 young professionals; launched Middle East Partnership Initiative (MEPI) local alumni and recruited coordinator

**Project Officer** (*full time, April 2001-Dec. 2006*): Worked on the US Agency for International Development funded Transparency and Accountability Project; assessed more than 100 grant applications; monitored around 40 projects; identified best practices and potential project ideas; advised on external environment; participated in developing strategic and contingency plans

**Project Manager** (*full time, January 2005-April 2006*): Managed the US Department of Labor funded ACCESS Child Labor Project; developed the content and design and launched a trilingual website; developed a large regional database of individuals and organizations interested in the issue; organized 6 regional workshops, and meetings; mentored and provided guidance to team members and interns

#### **Embassy of South Korea**

*Political Advisor and Public Relations Coordinator (full time, August 2000-March 2001):* Advised Ambassador and other diplomats on major political and economic developments in Lebanon and Syria; managed embassy's media and public relations; organized Embassy's activities; represented Embassy in official ceremonies

#### Office of Minister of State for Administrative Reform OMSAR Beirut, Lebanon

*Job Evaluator (full time, August 1996-August 2000):* Worked on the World Bank's 'Position Classification Project' in the "Institutional Development Unit". Interviewed Lebanese civil servants of different grades and categories; evaluated current jobs; developed new classification of positions in the Lebanese administration along with job descriptions; reported on administrative and organizational problems; proposed new schemes for tasks and mandates

**Program Assistant** (part time, November-December 1999): Worked on the EU funded ARLA Project for the Rehabilitation of the Lebanese Administration; surveyed organizational, financial, administrative and technical conditions of various public institutions; developed preliminary and inception reports for discussion with senior management and policy-makers

## **PROFESSIONAL ASSOCIATIONS**

- Academy of Management (AOM)
- American Society for Public Administration (ASPA)
- Association for Public Policy Analysis and Management (APPAM)

#### Beirut, Lebanon

Beirut, Lebanon

- > Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA)
- International Research Society for Public Management (IRSPM)
- International Society for Third-Sector Research (ISTR)
- Public Administration Theory Network (PAT-net)
- Public Management Research Association (PMRA)
- Southern Political Science Association (SPSA)