All About Campus Life at AU

The mission of the Office of Campus Life is to integrate students into a diverse university community; promote their intellectual, social, and spiritual development; and, in collaboration with the faculty, prepare students for lifelong learning and global citizenship.

VICE PRESIDENT OF CAMPUS LIFE
Butler Pavilion 401, x3310
www.american.edu/ocl/vp

The Office of the Vice President is responsible for the oversight of fifteen departments and the development and implementation of policies and procedures that shape and guide student life. As a member of the President's Cabinet, the vice president represents the interests and needs of students in institutional planning and the administration of university policies and programs. The vice president works closely with student leaders to assure that the services and programs of the Office of Campus Life meet the needs of the student body. The vice president is also responsible for the work of university project teams that oversee dining services, international campus life, multicultural initiatives, new student orientation, the University Center and wellness programs. Two assistant vice presidents provide direct supervision to the departments that promote student learning and development and to the departments that support intercultural programs and services, respectively.

DEAN OF STUDENTS
Butler 408, x3300
www.american.edu/ocl/dos

The Office of the Dean of Students supports student learning through programs and services that promote growth and development, communicate the values and standards of the AU community, and advocate for students' interests. Activities include addressing individual student's concerns, programs on topics such as sexual assault prevention and alcohol education, policy development and implementation, a comprehensive Greek Life program, academic and leadership honoraries, and a parent program. The office works closely with academic and administrative units to promote student success, and staff serve as a resource for faculty, staff, and parents to resolve student issues.

The programs and services of Campus Life are provided through these departments:

Academic Support & Access Center
Mary Graydon Center 243, x3360
www.american.edu/ocl/asac

The Academic Support & Access Center (ASAC) supports the academic development and educational goals of all American University students and is committed to providing access for individuals with disabilities within the university's diverse community.

Center for Community Engagement & Service
Mary Graydon Center 273, x7378
www.american.edu/ocl/volunteer
The Center for Community Engagement & Service offers a variety of programs and resources to connect students to volunteer and service-learning opportunities in the Washington, DC community and beyond. The CSC provides information about organizations in need of volunteers, getting started and organizing service projects. Programs include the Freshman Service Experience (FSE), DC Reads tutoring, the Community Service-Learning Program (CSLP), the Eagle Endowment for Public & Community Service, and the Alternative Break Program.

Counseling Center
Mary Graydon Center 214, x3500
www.american.edu/ocl/counseling

The Counseling Center offers individual and group counseling, workshops, referrals, self-help materials, and classes and workshops on topics related to psychological well-being (e.g., stress and anxiety, culture shock/adjustment, depression, eating and body-image concerns, alcohol and drug use, etc.). Students come to the Counseling Center for help in understanding their own and others’ feelings and behaviors, solving personal and interpersonal problems, and getting connected with local services not available on campus. The Counseling Center also provides confidential consultations to faculty and staff. The staff of the Counseling Center includes psychologists, social workers, and graduate-level trainees. Counseling services are confidential in accordance with professional and legal standards and are free of charge.

Housing & Dining Programs
Anderson Hall, x3370
www.american.edu/ocl/housing

Housing and Dining Programs is responsible for daily operations in the residence halls and university apartments, as well as the management of the professional and student staff. The staff works to provide a safe and comfortable living environment characterized by respect for individual rights and personal responsibility. The Housing and Dining Programs staff is committed to maintaining an environment that fosters intellectual, social, and emotional growth. Housing and Dining Programs also manages the Eagle Bucks program and Student Meal Plans.

International Student & Scholar Services
Butler Pavilion 410, x3350
www.american.edu/ocl/iss

International Student and Scholar Services provide cross-cultural advising and programming for all members of the university community, in addition to specialized immigration services for foreign students and exchange visitors. It administers the F-1 Non-Immigrant Academic and Language Student Programs and the J-1 Exchange Visitors Program (i.e., students, scholars, professors, researchers, and similar persons coming to the university for temporary periods for the purpose of education exchange).

Kay Spiritual Life Center
Kay Center, x3320
www.american.edu/ocl/kay

The Kay Spiritual Life Center is home to a rich array of faith communities and fosters a climate of interfaith understanding and cooperation. It serves as a crossroads where people of conscience and spirit find a place for their questions and life struggles. Chaplains from diverse faith traditions provide opportunities for prayer and worship, and are available to students, faculty, and staff for programming,
The center also schedules programs designed to explore the moral and ethical dimensions of current social, economic and political issues affecting the nation and the world.

**Center for Diversity & Inclusion**  
*Mary Graydon Center 201, x3651*  
[www.american.edu/ocl/cdi](http://www.american.edu/ocl/cdi)

The mission of the Center for Diversity and Inclusion (CDI) is to advance American University’s commitment to respecting & valuing diversity by serving as a resource and liaison for students, staff, and faculty on issues of equity through education, outreach, and advocacy.

**Orientation, Transition & Retention Programs**  
*Butler Pavilion 407, x3303, x3374*  
[www.american.edu/ocl/orientation](http://www.american.edu/ocl/orientation)

Orientation, Transition & Retention Programs designs and coordinates programs for first-year, transfer, and graduate students and works with International Student & Scholar Services to plan a fall orientation program for international and domestic freshmen unable to attend the university’s summer orientation programs. Through summer, fall, and spring programs, the staff assists new students in their transition to the American University community. The staff also works with other campus offices to coordinate Welcome Week, Family Weekend, and other programs that enhance the quality of life for all AU students.

**Student Conduct & Conflict Resolution Services**  
*Butler Pavilion 408, x3328*  
[http://www.american.edu/ocl/sccrs](http://www.american.edu/ocl/sccrs)

Student Conduct & Conflict Resolution Services oversees the work of the student judicial system, which adjudicates violations of the Student Conduct Code through disciplinary conferences and hearings before the Conduct Council. The Conduct Council is a community review board composed of students, faculty, and staff members. Conflict Resolution Services teaches alternative conflict resolution and management skills. One specific service offered is mediation. Mediation is a voluntary, confidential process in which an impartial, third party assists individuals in finding a mutually acceptable solution to their problem. It also provides a model for problem solving and communication that will benefit participants in the future.

**Student Health Center**  
*Mccabe Hall, First Floor, x3380*  
[www.american.edu/healthcenter](http://www.american.edu/healthcenter)

The Student Health Center staff provides outpatient medical care, including treatment of minor emergencies, acute illness, routine and annual gynecological care, and the administration of immunizations and allergy injections. Professional and peer health educators offer programs to teach students how to achieve and maintain healthy lifestyles. The SHC oversees compliance with the District of Columbia law that requires all students under age 26, attending schools in the District, to provide proof of having had appropriate immunizations. The Student Health Center coordinates the administration of the Student Health Insurance Plan and the Tuition Refund Insurance Plan.

**University Center & Student Activities**  
*Mary Graydon Center 271 and 274, x3900*  
[www.american.edu/ocl/uc](http://www.american.edu/ocl/uc)
The University Center houses social and recreational facilities, selected auxiliary services, student organizations, a cyber café, dining and meeting facilities, and a number of Campus Life offices. The Student Activities staff serves as advisors, mentors, and facilitators to student leaders and members of more than 180 registered clubs and organizations, student government and student media organizations. Student Activities' main goals are to provide information on campus involvement and to empower students with the tools they need to be successful student leaders.